

SUPPORT SERVICES DESCRIPTIONS**Emergency Financial Assistance**

Emergency Financial Assistance provides limited one-time or short-term payments to assist the RWHAP client with an emergent need for paying for essential utilities, housing, food (including groceries, and food vouchers), transportation, and medication. Emergency financial assistance can occur as a direct payment to an agency or through a voucher program.

Food Bank/Home Delivered Meals

Food Bank/Home Delivered Meals refers to the provision of actual food items, hot meals, or a voucher program to purchase food. This also includes the provision of essential non-food items that are limited to the following:

- Personal hygiene products
- Household cleaning supplies
- Water filtration/purification systems in communities where issues of water safety exist

Health Education/Risk Reduction/Prevention

Health Education/Risk Reduction is the provision of education to clients living with HIV about HIV transmission and how to reduce the risk of HIV transmission. It includes sharing information about medical and psychosocial support services and counseling with clients to improve their health status.

Topics covered may include:

- Education on risk reduction strategies to reduce transmission such as pre-exposure prophylaxis (PrEP) for clients' partners and treatment as prevention
- Education on health care coverage options (e.g., qualified health plans through the Marketplace, Medicaid coverage, Medicare coverage)
- Health literacy
- Treatment adherence education

Housing Services

Housing services provide limited short-term assistance to support emergency, temporary, or transitional housing to enable a client or family to gain or maintain outpatient/ambulatory health services. Housing-related referral services include assessment, search, placement, advocacy, and the fees associated with these services.

Housing services are transitional in nature and for the purposes of moving or maintaining a client or family in a long-term, stable living situation. Therefore, such assistance cannot be provided on a permanent basis and must be accompanied by a strategy to identify, relocate, and/or ensure the client or family is moved to, or capable of maintaining, a long-term, stable living situation.

Eligible housing can include housing that provides some type of medical or supportive services (such as residential substance use disorder services or

Eligible housing can include housing that provides some type of medical or supportive services (such as residential substance use disorder services or mental health services, residential foster care, or assisted living residential services) and housing that does not provide direct medical or supportive services, but is essential for a client or family to gain or maintain access to and compliance with HIV-related outpatient/ambulatory health services and treatment.

Linguistics Services

Linguistic Services provide interpretation and translation services, both oral and written, to eligible clients. These services must be provided by qualified linguistic services providers as a component of HIV service delivery between the healthcare provider and the client. These services are to be provided when such services are necessary to facilitate communication between the provider and client and/or support delivery of RWHAP-eligible services.

Medical Transportation Services

Medical Transportation is the provision of nonemergency transportation services that enables an eligible client to access or be retained in core medical and support services.

Non-medical Case Management

Non-medical case management provides advice and assistance to clients in obtaining medical, social, community, legal, financial, and other needed services which may include benefits/entitlement counseling and referral activities to assist eligible clients to obtain access to public and private programs for which they may be eligible.

Legal Services

Legal services provided to and/or on behalf of the individual living with HIV and involving legal matters related to or arising from their HIV disease, including:

- Assistance with public benefits such as Social Security Disability Insurance (SSDI)
- Interventions necessary to ensure access to eligible benefits, including discrimination or breach of confidentiality litigation as it relates to services eligible for funding under the RWHAP
- Preparation of:
 - Healthcare power of attorney
 - Durable powers of attorney
 - Living wills
 - Permanency planning to help clients/families make decisions about the placement and care of minor children after their parents/caregivers are deceased or are no longer able to care for them, including:
 - Social service counseling or legal counsel regarding the drafting of wills or delegating powers of attorney
 - Preparation for custody options for legal dependents including standby guardianship, joint custody, or adoption
 - Income tax preparation services to assist clients in filing Federal tax returns that are required by the Affordable Care Act for all individuals receiving premium tax credits.

Psychosocial Support Services

Psychosocial Support Services provide group or individual support and counseling services to assist eligible people living with HIV to address behavioral and physical health concerns. These services may include:

- Bereavement counseling
- Caregiver/respite support (RWHAP Part D)

- Child abuse and neglect counseling
- HIV support groups
- Nutrition counseling provided by a non-registered dietitian (see Medical Nutrition Therapy Services)
- Pastoral care/counseling services

Referral for Health Care/Supportive Services

Referral for Health Care and Support Services directs a client to needed core medical or support services in person or through telephone, written, or other type of communication. This service may include referrals to assist eligible clients to obtain access to other public and private programs for which they may be eligible (e.g., Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer's Patient Assistance Programs, and other state or local health care and supportive services, or health insurance Marketplace plans).

Outreach Services

Outreach Services include the provision of the following three activities:

- Identification of people who do not know their HIV status and linkage into Outpatient/Ambulatory Health Services
- Provision of additional information and education on health care coverage options
- Reengagement of people who know their status into Outpatient/Ambulatory Health Services

Fiscal Year	Accessing Service	Number of MN Cases*	Percentage of MN Cases	% of Clients Returning
2017	4480	8789	51%	81%
2016	4254	8554	50%	80%
2015	4130	8215	50%	-

*As of December 31 of that year.

TGA	2015	%	2016	%	2017	%
TGA	3541	86%	3643	86%	3822	85%
Greater MN	589	14%	611	14%	658	15%

Age	2015	%	2016	%	2017	%
Under 13	24	0.6%	29	0.7%	37	0.8%
13-19 yrs	29	0.7%	35	0.8%	44	1.0%
20-24 yrs	80	1.9%	105	2.5%	141	3.2%
25-29 yrs	259	6.3%	300	7.1%	328	7.3%
30-39 yrs	832	20.1%	861	20.2%	930	20.8%
40-49 yrs	1009	24.4%	1035	24.3%	1060	23.7%
50-54 yrs	692	16.8%	695	16.3%	721	16.1%
55-59 yrs	562	13.6%	571	13.4%	581	13.0%
60-64 yrs	318	7.7%	312	7.3%	317	7.1%
65+ yrs	325	7.9%	311	7.3%	321	7.2%

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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	318	7.7%	327	7.7%	354	7.9%
African American Women	359	8.7%	361	8.5%	369	8.2%
African-born Men	313	7.6%	338	7.9%	361	8.1%
African-born Women	384	9.3%	436	10.2%	466	10.4%
Hispanic MSM	213	5.2%	232	5.5%	255	5.7%
Hispanic Women	76	1.8%	81	1.9%	77	1.7%
Native American All Genders	91	2.2%	85	2.0%	84	1.9%
Other Men of Color	497	12.0%	508	11.9%	542	12.1%
Other MSM of Color	104	2.5%	113	2.7%	123	2.8%
Other Women of Color	74	1.8%	94	2.2%	107	2.4%
Other/Unknown	11	0.3%	5	0.1%	6	0.1%
Transgender (All Races/Ethnicities)	73	1.8%	73	1.7%	88	2.0%
White Men (Not MSM)	204	4.9%	188	4.4%	198	4.4%
White MSM	1156	28.0%	1159	27.2%	1189	26.5%
White Women	257	6.2%	254	6.0%	261	5.8%
Overall/ Total	4130	100%	4254	100%	4480	100%

2017 Service Area Review

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	1118	13%	25%	62%
2016	1119	13%	26%	57%
2015	1033	13%	25%	-

* % of RW is estimated using 4,480 as the denominator.

TGA	2015	%	2016	%	2017	%
TGA	854	83%	916	82%	907	81%
Greater MN	179	17%	203	18%	211	19%

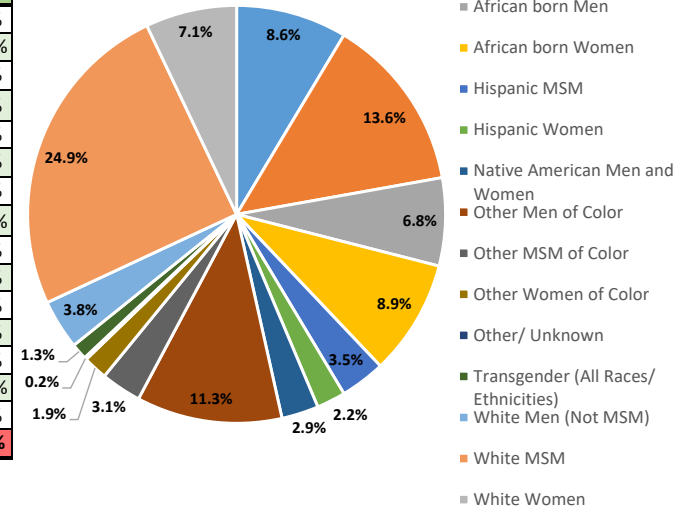
Age	2015	%	2016	%	2017	%
Under 13	3	0.3%	6	0.5%	6	0.5%
13-19 yrs	7	0.7%	12	1.1%	10	0.9%
20-24 yrs	21	1.9%	23	2.0%	27	2.4%
25-29 yrs	48	4.6%	46	4.0%	57	5.1%
30-39 yrs	167	16.1%	195	17.4%	177	15.8%
40-49 yrs	281	27.2%	283	25.3%	286	25.6%
50-54 yrs	205	20.0%	216	19.3%	207	18.5%
55-59 yrs	153	14.9%	181	16.2%	190	17.0%
60-64 yrs	75	7.3%	83	7.5%	88	7.9%
65+ yrs	73	7.1%	74	6.7%	70	6.3%

Emergency Financial Assistance

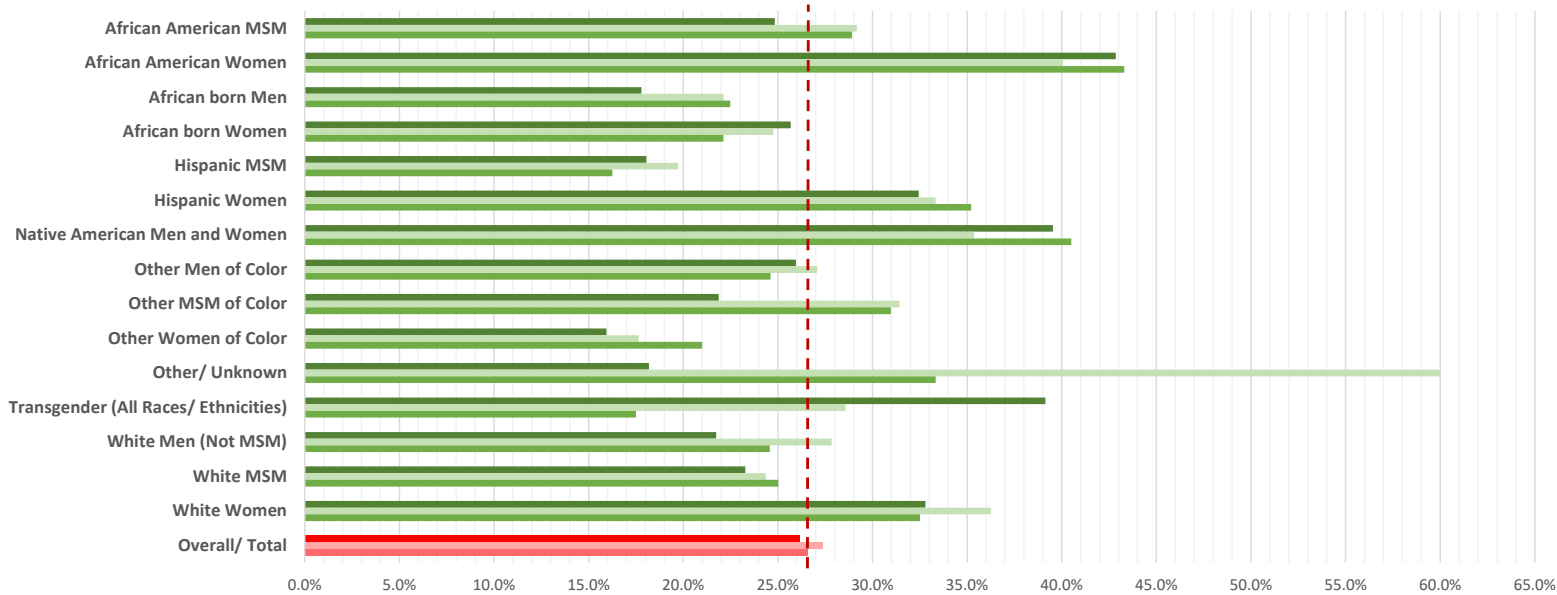
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	77	7.5%	91	8.1%	96	8.6%
African American Women	150	14.5%	139	12.4%	152	13.6%
African-born Men	53	5.1%	71	6.3%	76	6.8%
African-born Women	95	9.2%	105	9.4%	100	8.9%
Hispanic MSM	37	3.6%	45	4.0%	39	3.5%
Hispanic Women	24	2.3%	26	2.3%	25	2.2%
Native American All Genders	34	3.3%	29	2.6%	32	2.9%
Other Men of Color	123	11.9%	131	11.7%	126	11.3%
Other MSM of Color	21	2.0%	33	2.9%	35	3.1%
Other Women of Color	11	1.1%	15	1.3%	21	1.9%
Other/Unknown	2	0.2%	3	0.3%	2	0.2%
Transgender (All Races/Ethnicities)	27	2.6%	20	1.8%	14	1.3%
White Men (Not MSM)	40	3.9%	49	4.4%	43	3.8%
White MSM	257	24.9%	275	24.6%	278	24.9%
White Women	82	7.9%	87	7.8%	79	7.1%
Overall/ Total	1033	100%	1119	100%	1118	100%

Access Distribution by Population - FY 2017



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	26.2%	32.8%	23.3%	21.7%	39.1%	18.2%	15.9%	21.9%	25.9%	39.5%	32.4%	18.0%	25.7%	17.8%	42.9%	24.8%
FY 2016	27.4%	36.3%	24.4%	27.8%	28.6%	60.0%	17.6%	31.4%	27.1%	35.4%	33.3%	19.7%	24.8%	22.1%	40.1%	29.2%
FY 2017	26.6%	32.5%	25.0%	24.6%	17.5%	33.3%	21.0%	31.0%	24.6%	40.5%	35.2%	16.3%	22.1%	22.5%	43.3%	28.9%

Support Service

- African American MSM
- African American Women
- African born Men
- African born Women
- Hispanic MSM
- Hispanic Women
- Native American Men and Women
- Other Men of Color
- Other MSM of Color
- Other Women of Color
- Other/ Unknown
- Transgender (All Races/Ethnicities)
- White Men (Not MSM)
- White MSM
- White Women

2010 NEEDS ASSESSMENT (n=514)

Needed, unable to access | 9%

2015 NEEDS ASSESSMENT (n=501)

Needed, unable to access | 9%

ALLOCATIONS HISTORY

FY	Allocation	Expense	+/-	Spent
2017	487,700	484,464	1%	99%
2016	482,400	477,941	-1%	99%
2015	488,200	482,598	-	99%

REBATE FUNDING

FY	Amt	# Clients Affected
2017	29,991	80
2016	30,000	89

PREVIOUS RANKINGS

COUNCIL (2016)	1
CONSUMERS (2018) *	1
Needs Assessment (2015)	1

* n = 8, not demographically representative

OTHER FUNDING

General Assistance through counties for those at or below 75% of Federal Poverty Level (FPL). Emergency financial assistance is those at or below 200% of FPL. DHS administers rebate funded emergency housing assistance for those 201% - 400% of the FPL.

TARGETED FUNDING

No targeted funding.

2017 Service Area Review

Food Bank/Home Delivered Meals

Support Service

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	1670	19%	37%	71%
2016	1559	18%	37%	73%
2015	1539	19%	37%	-

* % of RW is estimated using 4,480 as the denominator.

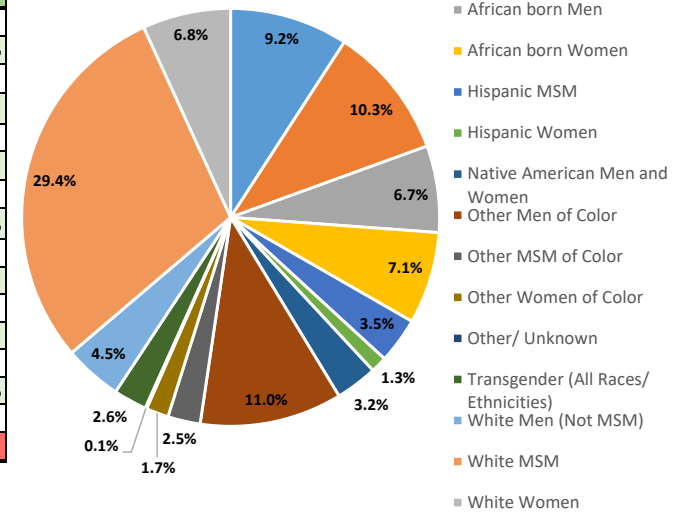
TGA	2015	%	2016	%	2017	%
TGA	1268	82%	1284	82%	1396	84%
Greater MN	271	18%	275	18%	274	16%

Age	2015	%	2016	%	2017	%
Under 13	2	0.1%	3	0.2%	9	0.5%
13-19 yrs	6	0.4%	5	0.3%	11	0.7%
20-24 yrs	21	1.4%	27	1.7%	38	2.3%
25-29 yrs	69	4.4%	83	5.3%	99	5.9%
30-39 yrs	241	15.6%	278	17.8%	306	18.3%
40-49 yrs	361	23.4%	356	22.9%	393	23.5%
50-54 yrs	285	18.5%	288	18.5%	283	16.9%
55-59 yrs	263	17.1%	264	16.9%	267	16.0%
60-64 yrs	166	10.8%	154	9.9%	164	9.8%
65+ yrs	125	8.2%	101	6.5%	100	6.0%

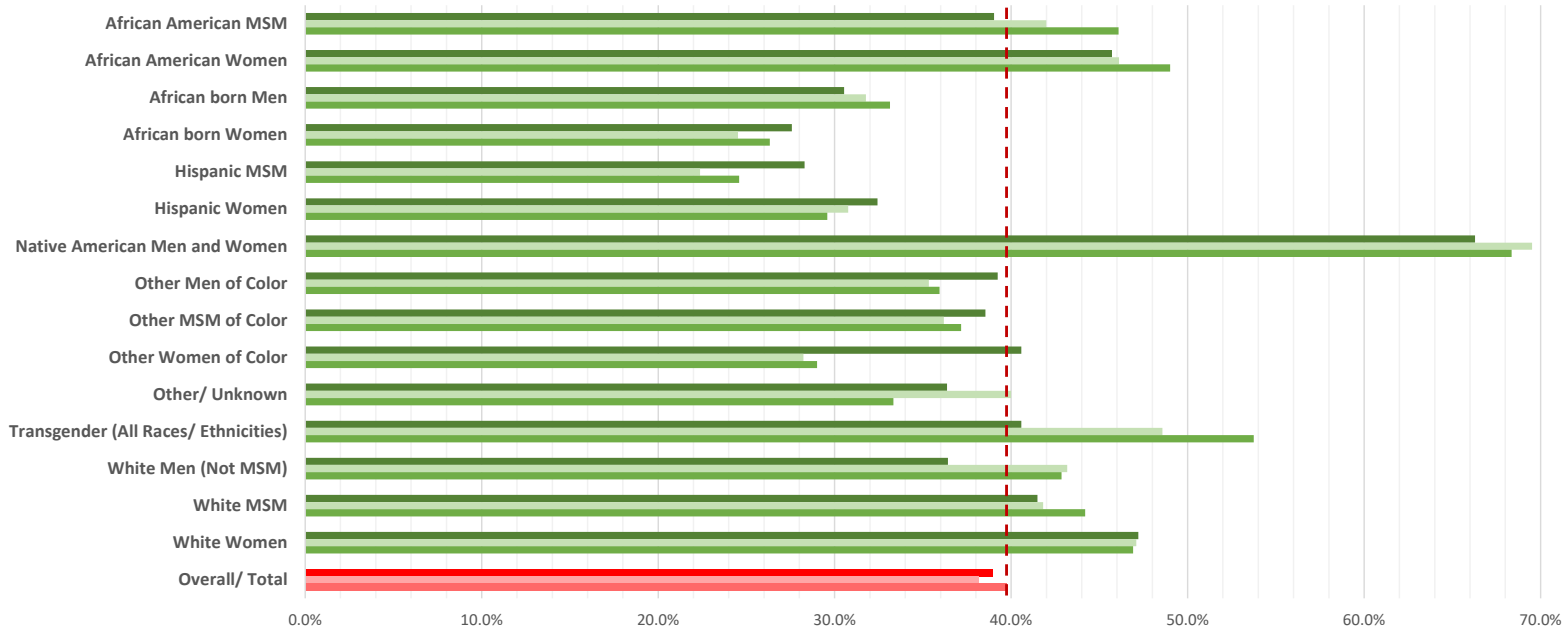
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	121	7.9%	131	8.4%	153	9.2%
African American Women	160	10.4%	160	10.3%	172	10.3%
African-born Men	91	5.9%	102	6.5%	112	6.7%
African-born Women	102	6.6%	104	6.7%	119	7.1%
Hispanic MSM	58	3.8%	51	3.3%	59	3.5%
Hispanic Women	24	1.6%	24	1.5%	21	1.3%
Native American All Genders	57	3.7%	57	3.7%	54	3.2%
Other Men of Color	186	12.1%	171	11.0%	184	11.0%
Other MSM of Color	37	2.4%	38	2.4%	42	2.5%
Other Women of Color	28	1.8%	24	1.5%	29	1.7%
Other/Unknown	4	0.3%	2	0.1%	2	0.1%
Transgender (All Races/Ethnicities)	28	1.8%	34	2.2%	43	2.6%
White Men (Not MSM)	67	4.4%	76	4.9%	75	4.5%
White MSM	458	29.8%	472	30.3%	491	29.4%
White Women	118	7.7%	113	7.2%	114	6.8%
Overall/ Total	1539	100%	1559	100%	1670	100%

Access Distribution by Population - FY 2017



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	39.0%	47.2%	41.5%	36.4%	40.6%	36.4%	40.6%	38.5%	39.2%	66.3%	32.4%	28.3%	27.6%	30.5%	45.7%	39.0%
FY 2016	38.2%	47.1%	41.8%	43.2%	48.6%	40.0%	40.6%	36.2%	35.3%	69.5%	30.8%	22.4%	24.5%	31.8%	46.1%	42.0%
FY 2017	39.7%	46.9%	44.2%	42.9%	53.8%	33.3%	29.0%	37.2%	35.9%	68.4%	29.6%	24.6%	26.3%	33.1%	49.0%	46.1%

2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	4%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	4%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	1,042,730	1,014,630	33%	97%
2016	782,361	723,148	-3%	92%
2015	803,454	798,757	-	99%

REBATE FUNDING *		
FY	Amt	# Clients Affected
2017	98,744	439
2016	183,475	261

* Administered by Hennepin County

PREVIOUS RANKINGS	
COUNCIL (2016)	5
CONSUMERS (2018) *	2
Needs Assessment (2015)	3

* n = 8, not demographically representative

OTHER FUNDING
MA (waiver) for home delivered meals and non-profit community food shelves. Rebate funded home-delivered meals administered by DHS.

TARGETED FUNDING
In FY2017 (\$30,300) and FY2015 (\$26,100), there was Greater MN food allocations; these amounts are included in the allocations above.

2017 Service Area Review **Health Education/Risk Reduction** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	222	3%	5%	47%
2016	287	3%	7%	48%
2015	330	4%	8%	-

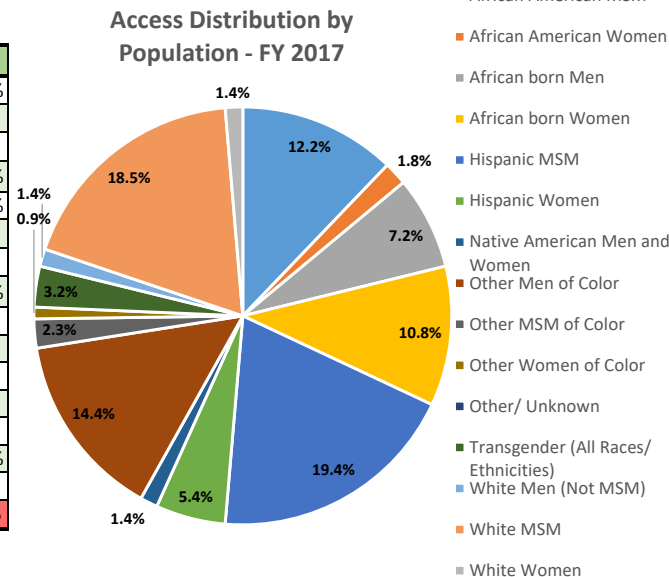
* % of RW is estimated using 4,480 as the denominator.

TGA	2015	%	2016	%	2017	%
TGA	219	66%	250	87%	217	98%
Greater MN	111	34%	37	13%	5	2%

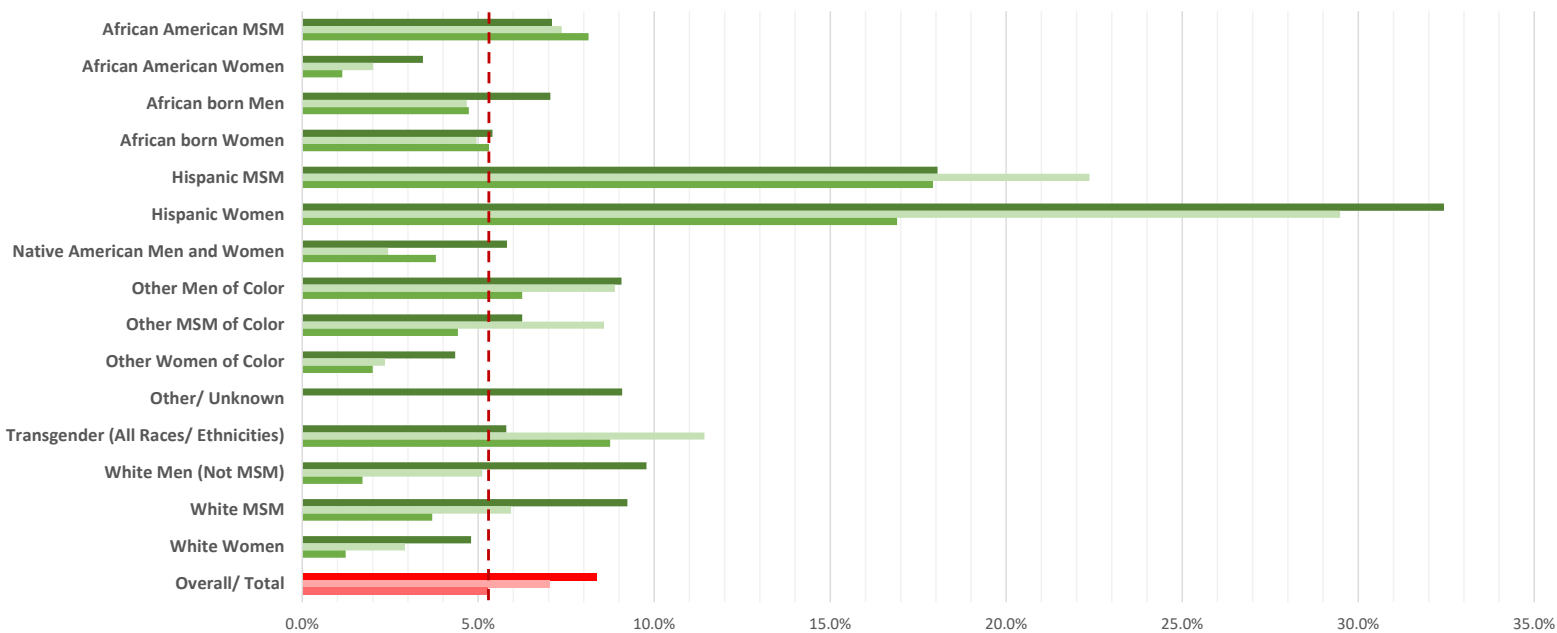
Age	2015	%	2016	%	2017	%
Under 13	0	0.0%	0	0.0%	0	0.0%
13-19 yrs	2	0.6%	1	0.3%	4	1.8%
20-24 yrs	12	3.6%	12	4.2%	14	6.3%
25-29 yrs	30	9.1%	37	12.9%	33	14.9%
30-39 yrs	77	23.3%	65	22.6%	63	28.4%
40-49 yrs	81	24.2%	71	24.7%	48	21.6%
50-54 yrs	54	16.4%	43	15.0%	30	13.5%
55-59 yrs	33	10.0%	25	8.7%	11	5.0%
60-64 yrs	20	6.1%	19	6.6%	10	4.5%
65+ yrs	21	6.4%	14	4.9%	9	4.1%

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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	22	6.7%	23	8.0%	27	12.2%
African American Women	12	3.6%	7	2.4%	4	1.8%
African-born Men	21	6.4%	15	5.2%	16	7.2%
African-born Women	20	6.1%	21	7.3%	24	10.8%
Hispanic MSM	37	11.2%	51	17.8%	43	19.4%
Hispanic Women	24	7.3%	23	8.0%	12	5.4%
Native American All Genders	5	1.5%	2	0.7%	3	1.4%
Other Men of Color	43	13.0%	43	15.0%	32	14.4%
Other MSM of Color	6	1.8%	9	3.1%	5	2.3%
Other Women of Color	3	0.9%	2	0.7%	2	0.9%
Other/Unknown	1	0.3%	-	-	-	-
Transgender (All Races/Ethnicities)	4	1.2%	8	2.8%	7	3.2%
White Men (Not MSM)	18	5.5%	9	3.1%	3	1.4%
White MSM	102	30.9%	67	23.3%	41	18.5%
White Women	12	3.6%	7	2.4%	3	1.4%
Overall/ Total	330	100%	287	100%	222	100%



Percentage of Active Ryan White Clients Accessing Service



2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	1%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	1%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	116,900	98,450	5%	84%
2016	111,100	110,433	30%	99%
2015	85,500	85,298	-	100%

REBATE FUNDING *		
FY	Amt	# Clients Affected
2017	80,112	60
2016	94,266	121

* Administered by Hennepin County

PREVIOUS RANKINGS	
COUNCIL (2016)	8
CONSUMERS (2018) *	6
Needs Assessment (2015)	11

* n = 8, not demographically representative

OTHER FUNDING	
No known funding.	

TARGETED FUNDING	
Culturally appropriate health education/risk reduction is provided at one provider for Hispanic/Latinx community.	

	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	8.4%	4.8%	9.2%	9.8%	5.8%	9.1%	4.3%	6.3%	9.1%	5.8%	32.4%	18.0%	5.4%	7.0%	3.4%	7.1%
FY 2016	7.0%	2.9%	5.9%	5.1%	11.4%	0.0%	2.4%	8.6%	8.9%	2.4%	29.5%	22.4%	5.0%	4.7%	2.0%	7.4%
FY 2017	5.3%	1.2%	3.7%	1.7%	8.8%	0.0%	2.0%	4.4%	6.3%	3.8%	16.9%	17.9%	5.3%	4.7%	1.1%	8.1%

2017 Service Area Review

Housing Services

Support Service

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	13	0.1%	0.3%	85%
2016	16	0.2%	0.4%	56%
2015	6	0.1%	0.1%	-

* % of RW is estimated using 4,480 as the denominator.

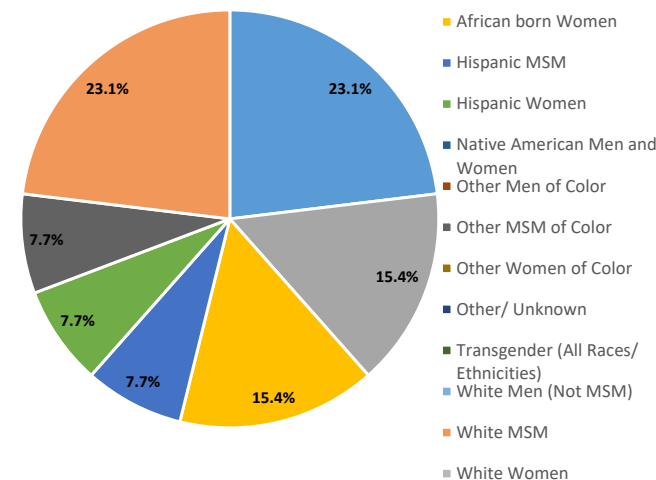
TGA	2015	%	2016	%	2017	%
TGA	6	96%	13	81%	12	92%
Greater MN	0	4%	3	19%	1	8%

Age	2015	%	2016	%	2017	%
Under 13	0	0.0%	0	0.0%	0	0.0%
13-19 yrs	0	0.0%	0	0.0%	0	0.0%
20-24 yrs	0	0.7%	1	6.3%	0	0.0%
25-29 yrs	1	6.5%	3	18.8%	3	23.1%
30-39 yrs	1	13.7%	2	12.5%	2	15.4%
40-49 yrs	1	18.7%	1	6.3%	2	15.4%
50-54 yrs	2	19.4%	6	37.5%	4	30.8%
55-59 yrs	0	19.4%	0	0.0%	0	0.0%
60-64 yrs	1	14.4%	2	12.5%	1	7.7%
65+ yrs	0	7.2%	1	6.3%	1	7.7%

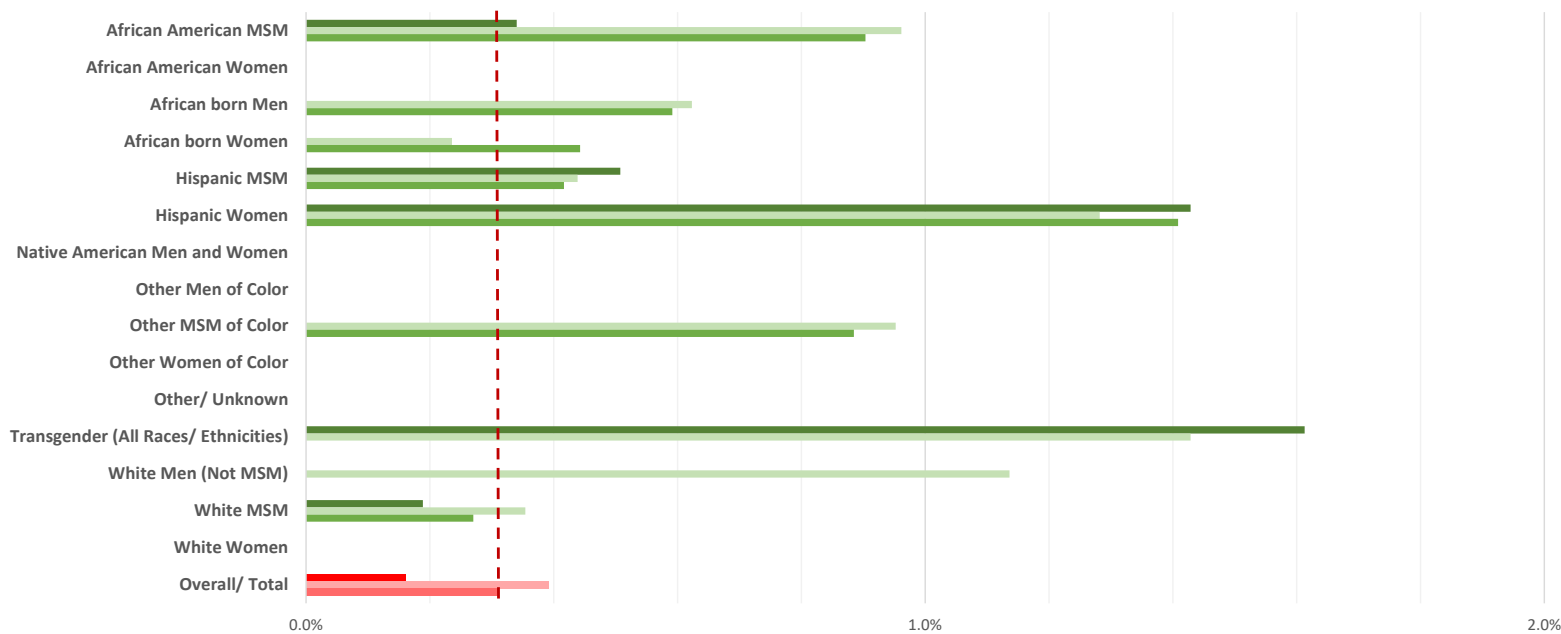
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	1	16.7%	3	18.8%	3	23.1%
African American Women	0	0.0%	-	-	-	-
African-born Men	0	0.0%	2	12.5%	2	15.4%
African-born Women	0	0.0%	1	6.3%	2	15.4%
Hispanic MSM	1	16.7%	1	6.3%	1	7.7%
Hispanic Women	1	16.7%	1	6.3%	1	7.7%
Native American All Genders	0	0.0%	-	-	-	-
Other Men of Color	0	0.0%	-	-	-	-
Other MSM of Color	0	0.0%	1	6.3%	1	7.7%
Other Women of Color	0	0.0%	-	-	-	-
Other/Unknown	0	0.0%	-	-	-	-
Transgender (All Races/Ethnicities)	1	16.7%	1	6.3%	-	-
White Men (Not MSM)	0	0.0%	2	12.5%	-	-
White MSM	2	33.3%	4	25.0%	3	23.1%
White Women	0	0.0%	-	-	-	-
Overall/ Total	6	100%	16	100%	13	100%

Access Distribution by Population - FY 2017



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	0.2%	0.0%	0.2%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.5%	0.0%	0.0%	0.0%	0.3%
FY 2016	0.4%	0.0%	0.4%	1.1%	1.4%	0.0%	0.0%	1.0%	0.0%	0.0%	1.3%	0.4%	0.2%	0.6%	0.0%	1.0%
FY 2017	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%	1.4%	0.4%	0.4%	0.6%	0.0%	0.9%

2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	5%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	5%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	80,800	77,579	0%	96%
2016	80,800	50,873	237%	63%
2015	24,000	19,741	-	82%

REBATE FUNDING *		
FY	Amt	# Clients Affected
2017	60,949	9
2016	47,138	9

* Administered by Hennepin County.

PREVIOUS RANKINGS	
COUNCIL (2016)	3
CONSUMERS (2018) *	4
Needs Assessment (2015)	2

* n = 8, not demographically representative

OTHER FUNDING
 HOPWA rental assistance through Metro HRA.
 HUD rental assistance. Other sources are limited and have waiting lists.

TARGETED FUNDING
 No targeted funding.

2017 Service Area Review **Legal Services** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	319	4%	7%	43%
2016	339	4%	8%	36%
2015	293	4%	7%	-

* % of RW is estimated using 4,480 as the denominator.

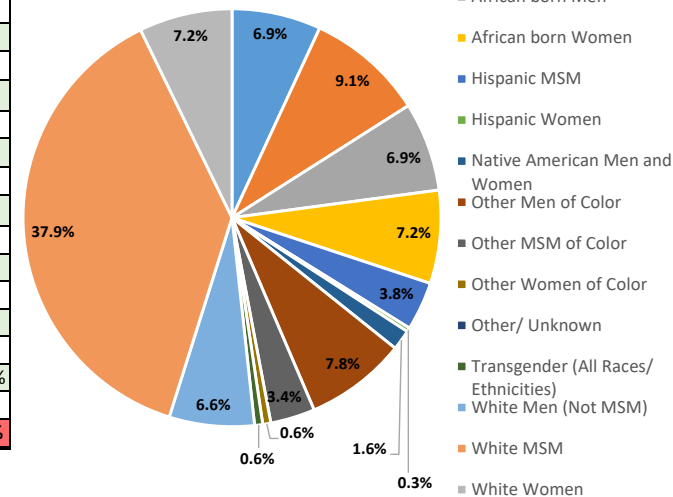
TGA	2015	%	2016	%	2017	%
TGA	250	85%	306	90%	290	91%
Greater MN	43	15%	33	10%	29	9%

Age	2015	%	2016	%	2017	%
Under 13	0	0.0%	0	0.0%	0	0.0%
13-19 yrs	0	0.0%	0	0.0%	0	0.0%
20-24 yrs	2	0.7%	2	0.6%	1	0.3%
25-29 yrs	9	3.1%	7	2.1%	13	4.1%
30-39 yrs	29	10.0%	41	12.1%	46	14.5%
40-49 yrs	68	23.0%	85	25.1%	74	23.3%
50-54 yrs	70	23.7%	79	23.1%	73	22.6%
55-59 yrs	63	21.6%	66	19.5%	61	19.2%
60-64 yrs	30	10.3%	31	9.2%	29	9.1%
65+ yrs	22	7.6%	28	8.3%	22	6.9%

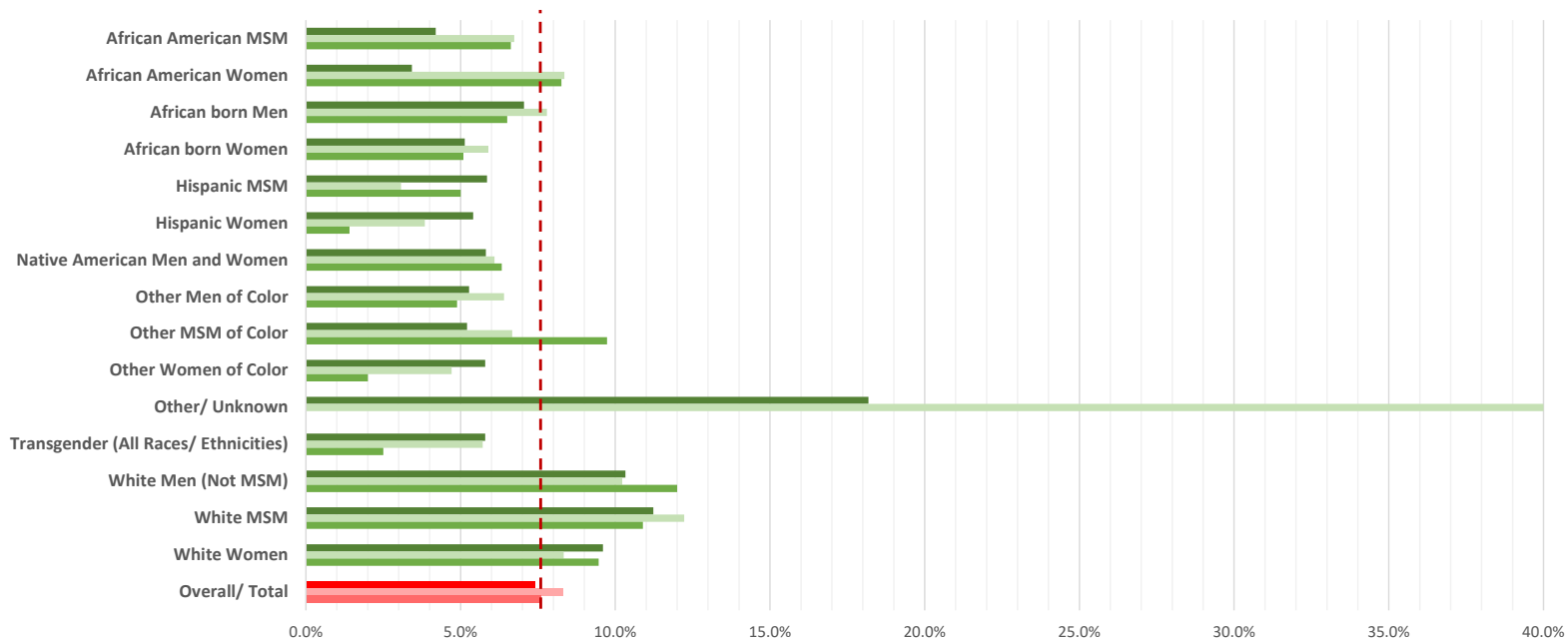
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	13	4.4%	21	6.2%	22	6.9%
African American Women	12	4.1%	29	8.6%	29	9.1%
African-born Men	21	7.2%	25	7.4%	22	6.9%
African-born Women	19	6.5%	25	7.4%	23	7.2%
Hispanic MSM	12	4.1%	7	2.1%	12	3.8%
Hispanic Women	4	1.4%	3	0.9%	1	0.3%
Native American All Genders	5	1.7%	5	1.5%	5	1.6%
Other Men of Color	25	8.5%	31	9.1%	25	7.8%
Other MSM of Color	5	1.7%	7	2.1%	11	3.4%
Other Women of Color	4	1.4%	4	1.2%	2	0.6%
Other/Unknown	2	0.7%	2	0.6%	-	-
Transgender (All Races/Ethnicities)	4	1.4%	4	1.2%	2	0.6%
White Men (Not MSM)	19	6.5%	18	5.3%	21	6.6%
White MSM	124	42.3%	138	40.7%	121	37.9%
White Women	24	8.2%	20	5.9%	23	7.2%
Overall/ Total	293	100%	339	100%	319	100%

Access Distribution by Population - FY 2017



Percentage of Active Ryan White Clients Accessing Service



2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	4%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	4%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	107,800	107,796	3%	100%
2016	104,300	102,524	0%	98%
2015	104,300	101,592	-	97%

REBATE FUNDING		
FY	Amt	# Clients Affected
2017	0	0
2016	0	0

PREVIOUS RANKINGS	
COUNCIL (2016)	10
CONSUMERS (2018) *	10
Needs Assessment (2015)	10

* n = 8, not demographically representative

OTHER FUNDING	
Limited through legal aid.	

TARGETED FUNDING	
No targeted funding.	

	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	7.4%	9.6%	11.2%	10.3%	5.8%	18.2%	5.8%	5.2%	5.3%	5.8%	5.4%	5.9%	5.1%	7.0%	3.4%	4.2%
FY 2016	8.3%	8.3%	12.2%	10.2%	5.7%	40.0%	4.7%	6.7%	6.4%	6.1%	3.8%	3.1%	5.9%	7.8%	8.4%	6.7%
FY 2017	7.6%	9.5%	10.9%	12.0%	2.5%	0.0%	2.0%	9.7%	4.9%	6.3%	1.4%	5.0%	5.1%	6.5%	8.3%	6.6%

2017 Service Area Review **Linguistics Services** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	3	< 0.1%	0.1%	33%
2016	6	0.1%	0.1%	67%
2015	16	0.2%	0.4%	-

* % of RW is estimated using 4,480 as the denominator.

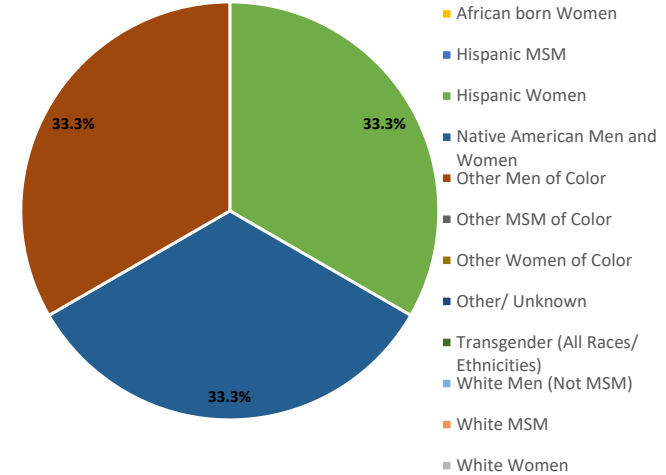
TGA	2015	%	2016	%	2017	%
TGA	10	64%	4	67%	0	0%
Greater MN	6	36%	2	33%	3	100%

Age	2015	%	2016	%	2017	%
Under 13	0	0.0%	0	0.0%	0	0.0%
13-19 yrs	0	0.0%	0	0.0%	0	0.0%
20-24 yrs	1	6.7%	0	0.0%	0	0.0%
25-29 yrs	1	6.7%	0	0.0%	0	0.0%
30-39 yrs	2	13.3%	0	0.0%	0	0.0%
40-49 yrs	5	33.3%	1	16.7%	1	33.3%
50-54 yrs	1	0.0%	0	0.0%	0	0.0%
55-59 yrs	2	13.3%	3	50.0%	1	33.3%
60-64 yrs	2	13.3%	1	16.7%	0	0.0%
65+ yrs	2	13.3%	1	16.7%	1	33.3%

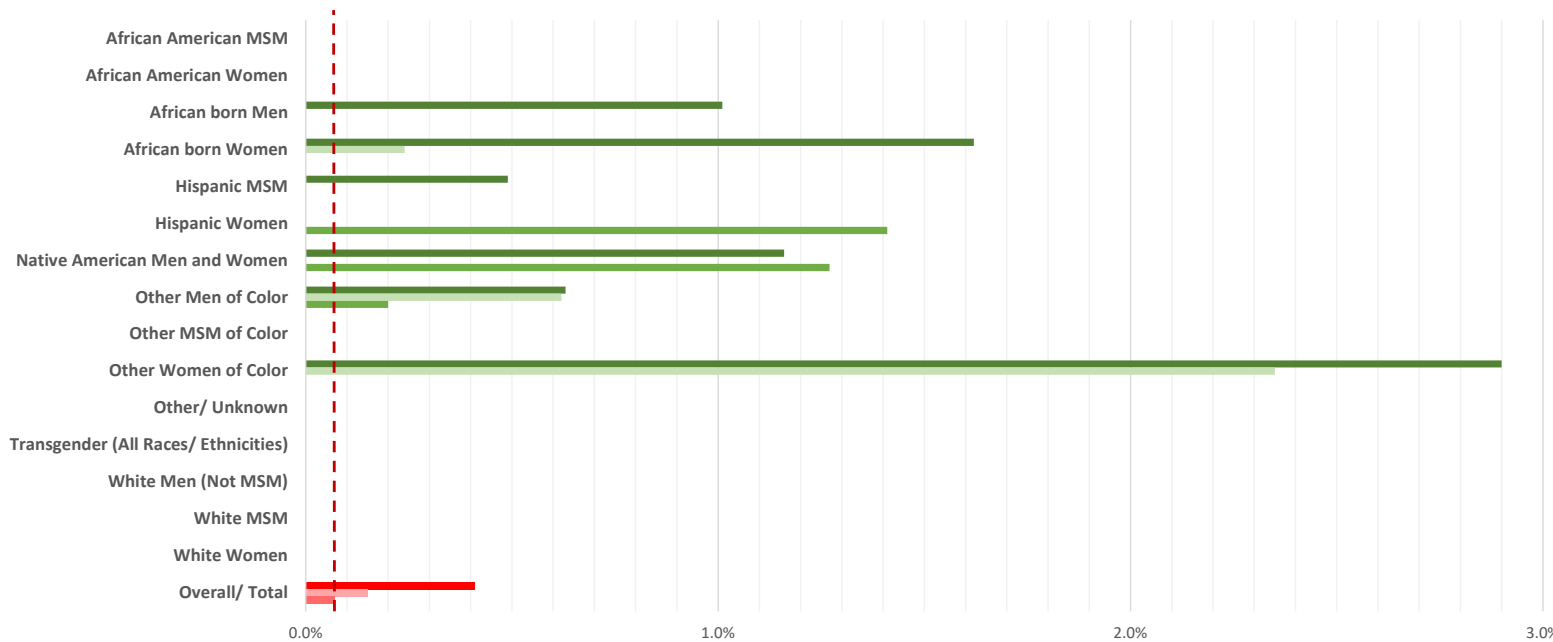
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	-	-	-	-	-	-
African American Women	-	-	-	-	-	-
African-born Men	3	18.8%	-	-	-	-
African-born Women	6	37.5%	1	16.7%	-	-
Hispanic MSM	1	6.3%	-	-	-	-
Hispanic Women	-	-	-	-	1	33.3%
Native American All Genders	1	6.3%	-	-	1	33.3%
Other Men of Color	3	18.8%	3	50.0%	1	33.3%
Other MSM of Color	-	-	-	-	-	-
Other Women of Color	2	12.5%	2	33.3%	-	-
Other/Unknown	-	-	-	-	-	-
Transgender (All Races/Ethnicities)	-	-	-	-	-	-
White Men (Not MSM)	-	-	-	-	-	-
White MSM	-	-	-	-	-	-
White Women	-	-	-	-	-	-
Overall/ Total	16	100%	6	100%	3	100%

Access Distribution by Population - FY 2017



Percentage of Active Ryan White Clients Accessing Service



2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	1%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	1%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	5,800	4,464	-13%	77%
2016	6,700	3,216	-36%	48%
2015	10,400	7,615	-	73%

REBATE FUNDING		
FY	Amt	# Clients Affected
2017	0	0
2016	0	0

PREVIOUS RANKINGS	
COUNCIL (2016)	12
CONSUMERS (2018) *	13
Needs Assessment (2015)	13

* n = 8, not demographically representative

OTHER FUNDING
 MA and Minnesota Care for medical appointments. Some clinics provide interpreters for other patients.

TARGETED FUNDING
 No targeted funding.

	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.6%	1.2%	0.0%	0.5%	1.6%	1.0%	0.0%	0.0%
FY 2016	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%	0.6%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.0%
FY 2017	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	1.3%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%

2017 Service Area Review **Medical Transportation Services** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	1576	18%	35%	75%
2016	1542	18%	36%	74%
2015	1516	18%	37%	-

* % of RW is estimated using 4,480 as the denominator.

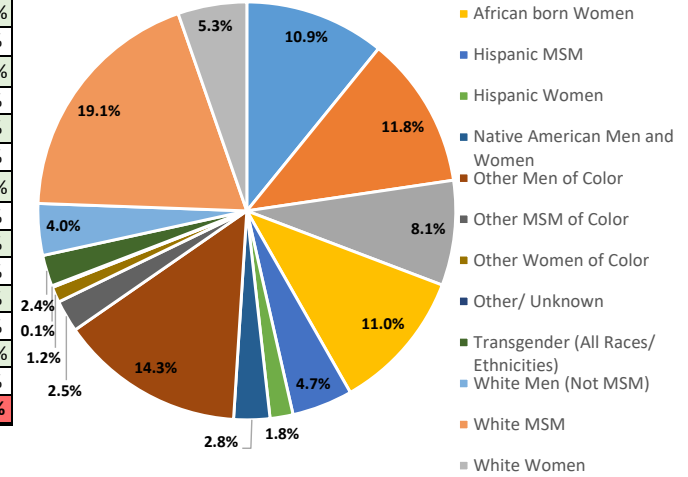
TGA	2015	%	2016	%	2017	%
TGA	1293	85%	1331	86%	1361	86%
Greater MN	223	15%	211	14%	215	14%

Age	2015	%	2016	%	2017	%
Under 13	1	0.1%	2	0.1%	3	0.2%
13-19 yrs	7	0.5%	8	0.5%	8	0.5%
20-24 yrs	19	1.3%	30	2.0%	35	2.2%
25-29 yrs	92	6.1%	101	6.5%	95	6.0%
30-39 yrs	280	18.5%	278	18.0%	300	19.0%
40-49 yrs	350	23.0%	361	23.4%	379	24.1%
50-54 yrs	309	20.3%	308	20.0%	302	19.1%
55-59 yrs	242	16.0%	231	14.9%	240	15.2%
60-64 yrs	117	7.7%	124	8.1%	118	7.5%
65+ yrs	99	6.6%	99	6.5%	96	6.1%

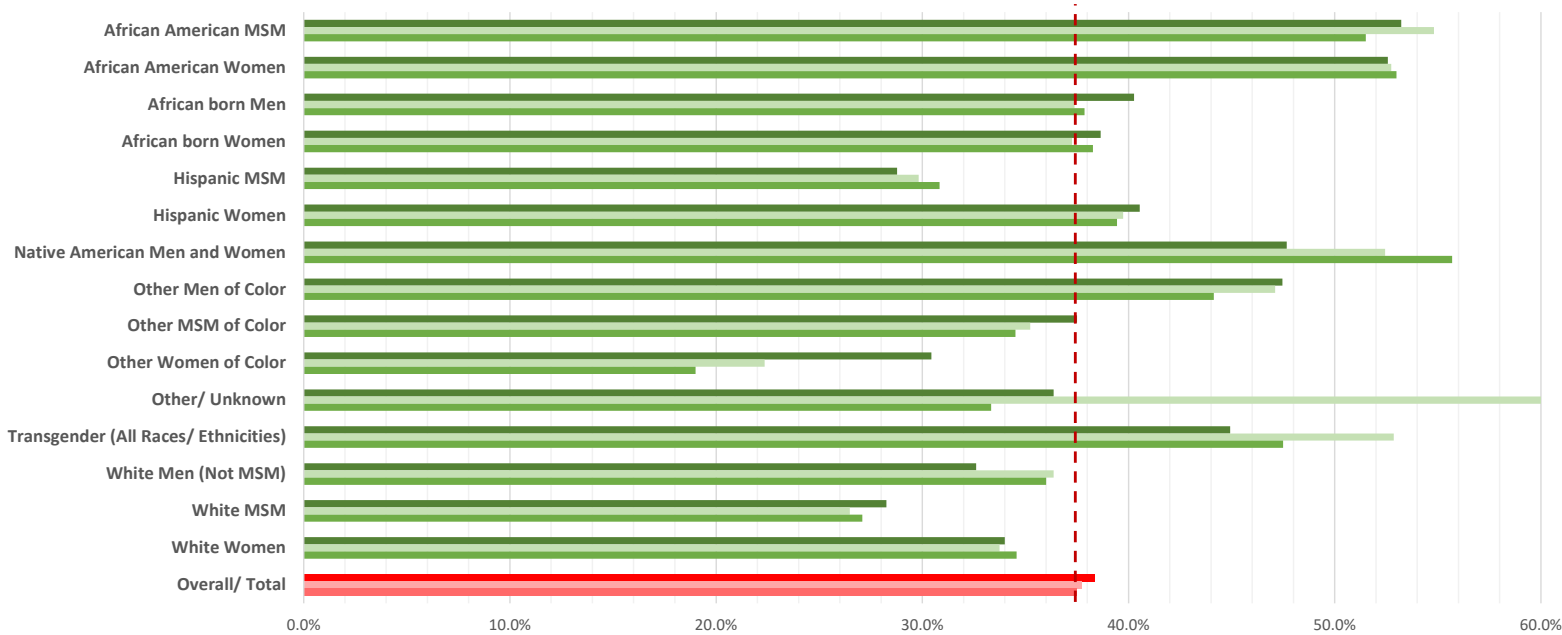
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	165	10.9%	171	11.1%	171	10.9%
African American Women	184	12.1%	183	11.9%	186	11.8%
African-born Men	120	7.9%	120	7.8%	128	8.1%
African-born Women	143	9.4%	158	10.2%	173	11.0%
Hispanic MSM	59	3.9%	68	4.4%	74	4.7%
Hispanic Women	30	2.0%	31	2.0%	28	1.8%
Native American All Genders	41	2.7%	43	2.8%	44	2.8%
Other Men of Color	225	14.8%	228	14.8%	226	14.3%
Other MSM of Color	36	2.4%	37	2.4%	39	2.5%
Other Women of Color	21	1.4%	19	1.2%	19	1.2%
Other/Unknown	4	0.3%	3	0.2%	2	0.1%
Transgender (All Races/Ethnicities)	31	2.0%	37	2.4%	38	2.4%
White Men (Not MSM)	60	4.0%	64	4.2%	63	4.0%
White MSM	312	20.6%	299	19.4%	301	19.1%
White Women	85	5.6%	81	5.3%	84	5.3%
Overall/ Total	1516	100%	1542	100%	1576	100%

Access Distribution by Population - FY 2017



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	38.4%	34.0%	28.3%	32.6%	44.9%	36.4%	30.4%	37.5%	47.5%	47.7%	40.5%	28.8%	38.6%	40.3%	52.6%	53.2%
FY 2016	37.7%	33.8%	26.5%	36.4%	52.9%	60.0%	22.4%	35.2%	47.1%	52.4%	39.7%	29.8%	37.3%	37.4%	52.7%	54.8%
FY 2017	37.5%	34.6%	27.1%	36.0%	47.5%	33.3%	19.0%	34.5%	44.1%	55.7%	39.4%	30.8%	38.3%	37.9%	53.0%	51.5%

2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	4%

2015 NEEDS ASSESSMENT (n=501)				
Needed, unable to access	4%			

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	454,230	444,233	0%	98%
2016	454,200	415,137	-1%	91%
2015	459,900	446,505	-	97%

* Data issue. Working to resolve by June 30.

REBATE FUNDING (HC only)		
FY	Amt	# Clients Affected
2017	32,412	*
2016	19,388	*

* n = 8, not demographically representative

PREVIOUS RANKINGS	
COUNCIL (2016)	2
CONSUMERS (2018) *	3
Needs Assessment (2015)	4

OTHER FUNDING	
MA and Minnesota Care. Minnesota Care for outpatient appointments for children under 21 only.	

TARGETED FUNDING	
No targeted funding.	

2017 Service Area Review **Non-medical Case Management** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	590	7%	13%	19%
2016	469	5%	11%	47%
2015	728	9%	18%	-

* % of RW is estimated using 4,480 as the denominator.

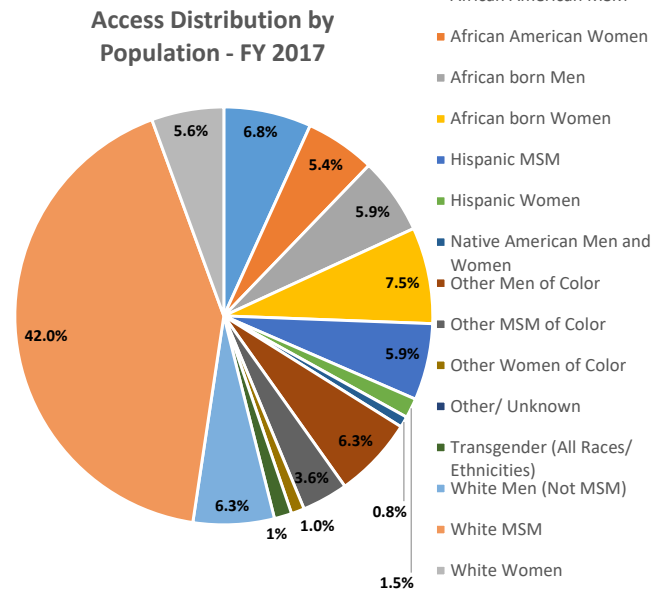
TGA	2015	%	2016	%	2017	%
TGA	621	85%	412	88%	538	91%
Greater MN	107	15%	57	12%	52	9%

Age	2015	%	2016	%	2017	%
Under 13	2	0.1%	0	0.0%	1	0.1%
13-19 yrs	1	0.1%	0	0.0%	5	0.5%
20-24 yrs	11	1.2%	12	2.6%	16	2.0%
25-29 yrs	35	3.7%	30	5.7%	31	5.2%
30-39 yrs	130	16.8%	85	17.7%	103	16.1%
40-49 yrs	175	26.2%	127	26.6%	125	22.0%
50-54 yrs	127	16.8%	78	14.4%	101	16.1%
55-59 yrs	117	14.9%	61	11.3%	95	20.4%
60-64 yrs	59	7.7%	31	12.1%	54	8.8%
65+ yrs	71	11.9%	44	8.9%	60	8.3%

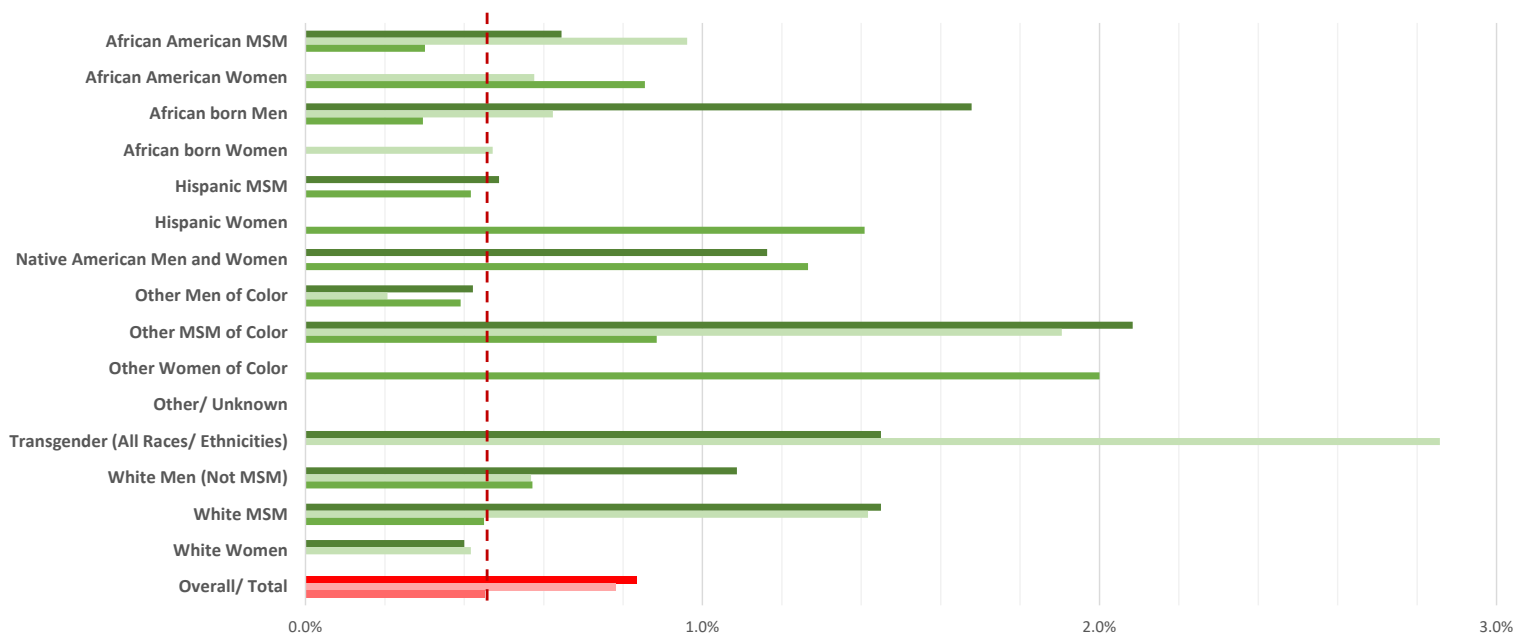
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	43	5.9%	50	10.7%	40	6.8%
African American Women	31	4.3%	24	5.1%	32	5.4%
African-born Men	57	7.8%	37	7.9%	35	5.9%
African-born Women	63	8.7%	51	10.9%	44	7.5%
Hispanic MSM	34	4.7%	26	5.5%	35	5.9%
Hispanic Women	13	1.8%	7	1.5%	9	1.5%
Native American All Genders	15	2.1%	8	1.7%	5	0.8%
Other Men of Color	50	6.9%	52	11.1%	37	6.3%
Other MSM of Color	22	3.0%	12	2.6%	21	3.6%
Other Women of Color	6	0.8%	8	1.7%	6	1.0%
Other/Unknown	4	0.5%	1	0.2%	0	0.0%
Transgender (All Races/Ethnicities)	9	1.2%	6	1.3%	8	1.4%
White Men (Not MSM)	49	6.7%	19	4.1%	37	6.3%
White MSM	292	40.1%	147	31.3%	248	42.0%
White Women	40	5.5%	21	4.5%	33	5.6%
Overall/ Total	728	100%	469	100%	590	100%

Please note the client numbers captured in these tables and charts include both Part B and Rebate funded clients.



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	0.8%	0.4%	1.4%	1.1%	1.4%	0.0%	0.0%	2.1%	0.4%	1.2%	0.0%	0.5%	0.0%	1.7%	0.0%	0.6%
FY 2016	0.8%	0.4%	1.4%	0.6%	2.9%	0.0%	0.0%	1.9%	0.2%	0.0%	0.0%	0.0%	0.5%	0.6%	0.6%	1.0%
FY 2017	0.5%	0.0%	0.5%	0.6%	0.0%	0.0%	2.0%	0.9%	0.4%	1.3%	1.4%	0.4%	0.0%	0.3%	0.9%	0.3%

2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	5%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	5%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+ -	Spent
2017	108,300	108,300	-	100%
2016	108,300	108,300	-	100%
2015	108,300	108,300		100%

REBATE FUNDING		
FY	Amt	# Clients Affected
2017	456,868	*
2016	447,192	*

* Part B and Rebate clients are counted together.

PREVIOUS RANKINGS	
COUNCIL (2016)	5
CONSUMERS (2018) *	5
Needs Assessment (2015)	6

* n = 8, not demographically representative

OTHER FUNDING	
No known sources	

TARGETED FUNDING	
No targeted funding.	

2017 Service Area Review **Outreach Services** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	19	0.2%	0.4%	5%
2016	32	0.4%	0.8%	3%
2015	33	0.4%	0.8%	-

* % of RW is estimated using 4,480 as the denominator.

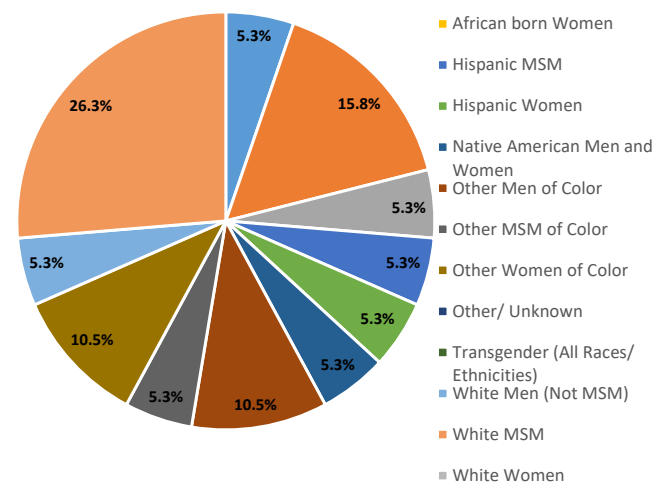
TGA	2015	%	2016	%	2017	%
TGA	31	94%	32	100%	18	94%
Greater MN	2	6%	0	0%	1	6%

Age	2015	%	2016	%	2017	%
Under 13	0	0.0%	0	0.0%	0	0.0%
13-19 yrs	0	0.0%	0	0.0%	0	0.0%
20-24 yrs	6	18.2%	1	3.2%	1	5.3%
25-29 yrs	4	12.1%	5	16.1%	4	21.1%
30-39 yrs	13	39.4%	12	35.5%	6	31.6%
40-49 yrs	6	18.2%	6	19.4%	4	21.1%
50-54 yrs	3	9.1%	3	9.7%	2	10.5%
55-59 yrs	1	3.0%	4	12.9%	2	10.5%
60-64 yrs	0	0.0%	1	3.2%	0	0.0%
65+ yrs	0	0.0%	0	0.0%	0	0.0%

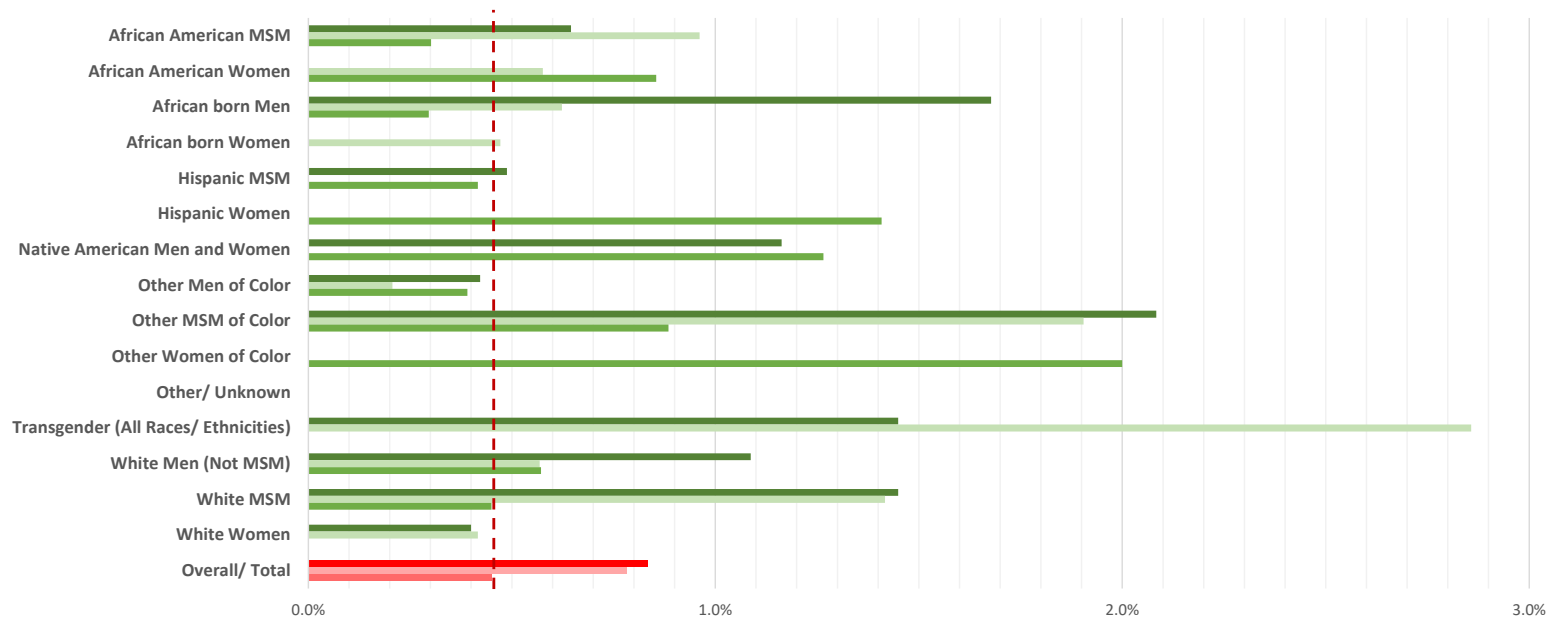
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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	2	6.1%	3	9.4%	1	5.3%
African American Women	-	-	2	6.3%	3	15.8%
African-born Men	5	15.2%	2	6.3%	1	5.3%
African-born Women	-	-	2	6.3%	-	-
Hispanic MSM	1	3.0%	-	-	1	5.3%
Hispanic Women	-	-	-	-	1	5.3%
Native American All Genders	1	3.0%	-	-	1	5.3%
Other Men of Color	2	6.1%	1	3.1%	2	10.5%
Other MSM of Color	2	6.1%	2	6.3%	1	5.3%
Other Women of Color	-	-	-	-	2	10.5%
Other/Unknown	-	-	-	-	-	-
Transgender (All Races/Ethnicities)	1	3.0%	2	6.3%	-	-
White Men (Not MSM)	2	6.1%	1	3.1%	1	5.3%
White MSM	16	48.5%	16	50.0%	5	26.3%
White Women	1	3.0%	1	3.1%	-	-
Overall/ Total	33	100%	32	100%	19	100%

Access Distribution by Population - FY 2017



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	0.8%	0.4%	1.4%	1.1%	1.4%	0.0%	0.0%	2.1%	0.4%	1.2%	0.0%	0.5%	0.0%	1.7%	0.0%	0.6%
FY 2016	0.8%	0.4%	1.4%	0.6%	2.9%	0.0%	0.0%	1.9%	0.2%	0.0%	0.0%	0.0%	0.5%	0.6%	0.6%	1.0%
FY 2017	0.5%	0.0%	0.5%	0.6%	0.0%	0.0%	2.0%	0.9%	0.4%	1.3%	1.4%	0.4%	0.0%	0.3%	0.9%	0.3%

2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	0%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	0%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	215,368	146,706	-2%	68%
2016	220,263	203,133	-18%	92%
2015	267,849	202,184	-	75%

REBATE FUNDING *		
FY	Amt	# Clients Affected
2017	159,390	0
2016	84,694	1

* Administered by Hennepin County

PREVIOUS RANKINGS	
COUNCIL (2016)	7
CONSUMERS (2018) *	7
Needs Assessment (2015)	8

* n = 8, not demographically representative

OTHER FUNDING	
No known sources.	

TARGETED FUNDING	
No targeted funding.	

2017 Service Area Review **Psychosocial Support** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	189	2%	4%	70%
2016	238	3%	6%	71%
2015	235	3%	6%	-

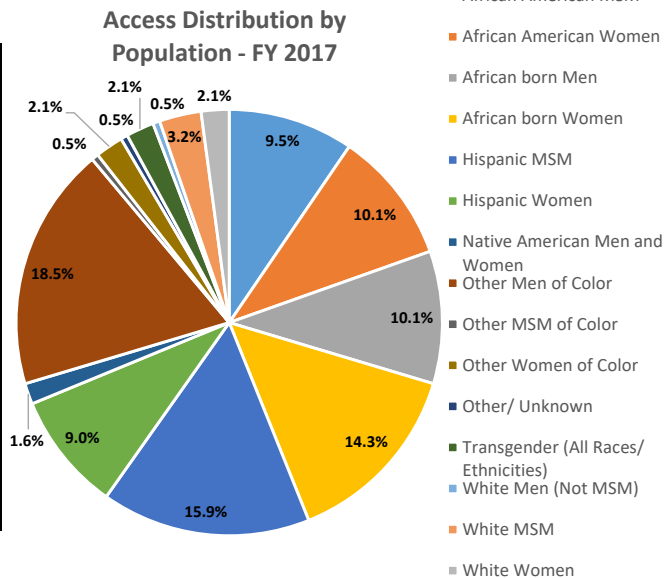
* % of RW is estimated using 4,480 as the denominator.

TGA	2015	%	2016	%	2017	%
TGA	228	97%	232	97%	183	97%
Greater MN	7	3%	6	3%	6	3%

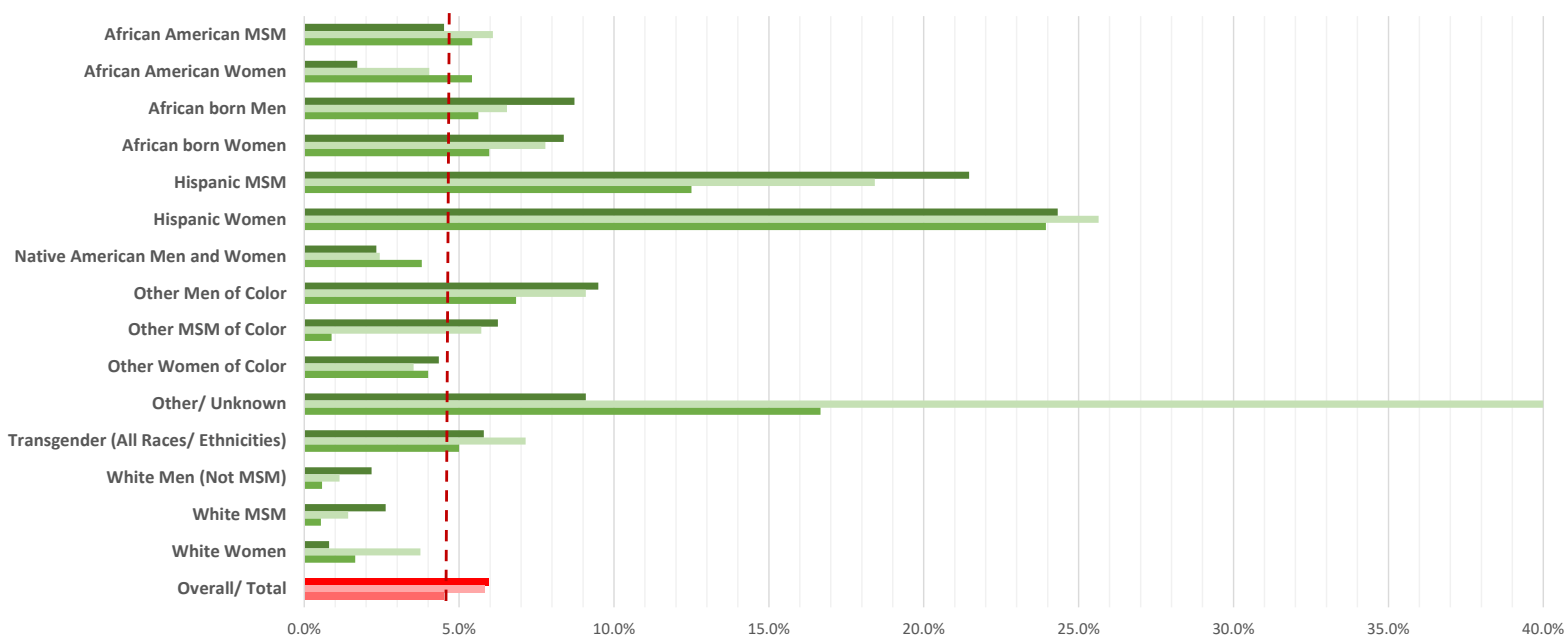
Age	2015	%	2016	%	2017	%
Under 13	0	0.0%	0	0.0%	0	0.0%
13-19 yrs	0	0.0%	0	0.0%	0	0.0%
20-24 yrs	5	2.1%	6	2.5%	5	2.7%
25-29 yrs	16	6.9%	16	6.8%	13	7.0%
30-39 yrs	58	24.9%	52	21.9%	47	24.6%
40-49 yrs	62	26.2%	62	25.7%	45	23.5%
50-54 yrs	40	16.7%	47	19.8%	36	19.3%
55-59 yrs	18	7.7%	19	8.0%	12	6.4%
60-64 yrs	17	7.3%	15	6.3%	15	8.0%
65+ yrs	19	8.2%	21	8.9%	16	8.6%

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Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	14	6.0%	19	8.0%	18	9.5%
African American Women	6	2.6%	14	5.9%	19	10.1%
African-born Men	26	11.1%	21	8.8%	19	10.1%
African-born Women	31	13.2%	33	13.9%	27	14.3%
Hispanic MSM	44	18.7%	42	17.6%	30	15.9%
Hispanic Women	18	7.7%	20	8.4%	17	9.0%
Native American All Genders	2	0.9%	2	0.8%	3	1.6%
Other Men of Color	45	19.1%	44	18.5%	35	18.5%
Other MSM of Color	6	2.6%	6	2.5%	1	0.5%
Other Women of Color	3	1.3%	3	1.3%	4	2.1%
Other/Unknown	1	0.4%	2	0.8%	1	0.5%
Transgender (All Races/Ethnicities)	4	1.7%	5	2.1%	4	2.1%
White Men (Not MSM)	4	1.7%	2	0.8%	1	0.5%
White MSM	29	12.3%	16	6.7%	6	3.2%
White Women	2	0.9%	9	3.8%	4	2.1%
Overall/ Total	235	100%	238	100%	189	100%



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/ Ethnicities)	Other/ Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	5.9%	0.8%	2.6%	2.2%	5.8%	9.1%	4.3%	6.3%	9.5%	2.3%	24.3%	21.5%	8.4%	8.7%	1.7%	4.5%
FY 2016	5.8%	3.8%	1.4%	1.1%	7.1%	40.0%	3.5%	5.7%	9.1%	2.4%	25.6%	18.4%	7.8%	6.5%	4.0%	6.1%
FY 2017	4.5%	1.6%	0.5%	0.6%	5.0%	16.7%	4.0%	0.9%	6.8%	3.8%	23.9%	12.5%	6.0%	5.6%	5.4%	5.4%

2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	3%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	3%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	88,400	79,848	0%	90%
2016	88,400	86,581	0%	98%
2015	88,400	85,316	-	97%

REBATE FUNDING*		
FY	Amt	# Clients Affected
2017	29,021	71
2016	27,682	44

* Administered by Hennepin County

PREVIOUS RANKINGS	
COUNCIL (2016)	6
CONSUMERS (2018) *	8
Needs Assessment (2015)	9

* n = 8, not demographically representative

OTHER FUNDING	
No known sources.	

TARGETED FUNDING	
Culturally appropriate PSS is provided at one provider for each of these populations: African American, African-born, and Hispanic/Latinx.	

2017 Service Area Review **Referral: Health Care/Supportive** **Support Service**

Fiscal Year	Accessing Service	% of MN Cases	% of RW	% of Clients Returning
2017 *	73	0.8%	1.6%	3%
2016	31	0.4%	0.7%	10%
2015	109	1.3%	2.6%	-

* % of RW is estimated using 4,480 as the denominator.

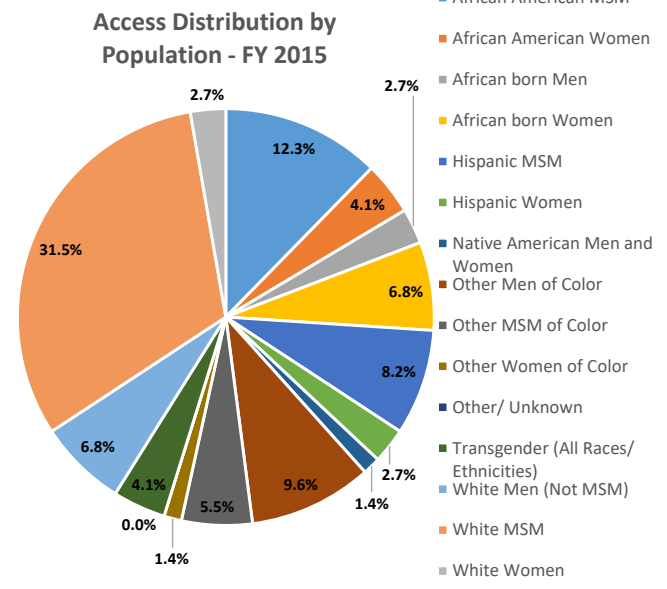
TGA	2015	%	2016	%	2017	%
TGA	100	92%	29	94%	73	100%
Greater MN	9	8%	2	6%	0	0%

Age	2015	%	2016	%	2017	%
Under 13	0	0%	0	0%	0	0%
13-19 yrs	0	0%	0	0%	0	0%
20-24 yrs	6	6%	1	3%	7	10%
25-29 yrs	13	17%	5	16%	10	14%
30-39 yrs	31	25%	8	26%	18	25%
40-49 yrs	27	25%	7	23%	16	22%
50-54 yrs	13	8%	6	19%	12	16%
55-59 yrs	9	13%	2	6%	8	11%
60-64 yrs	4	6%	1	3%	1	1%
65+ yrs	6	0%	1	3%	1	1%

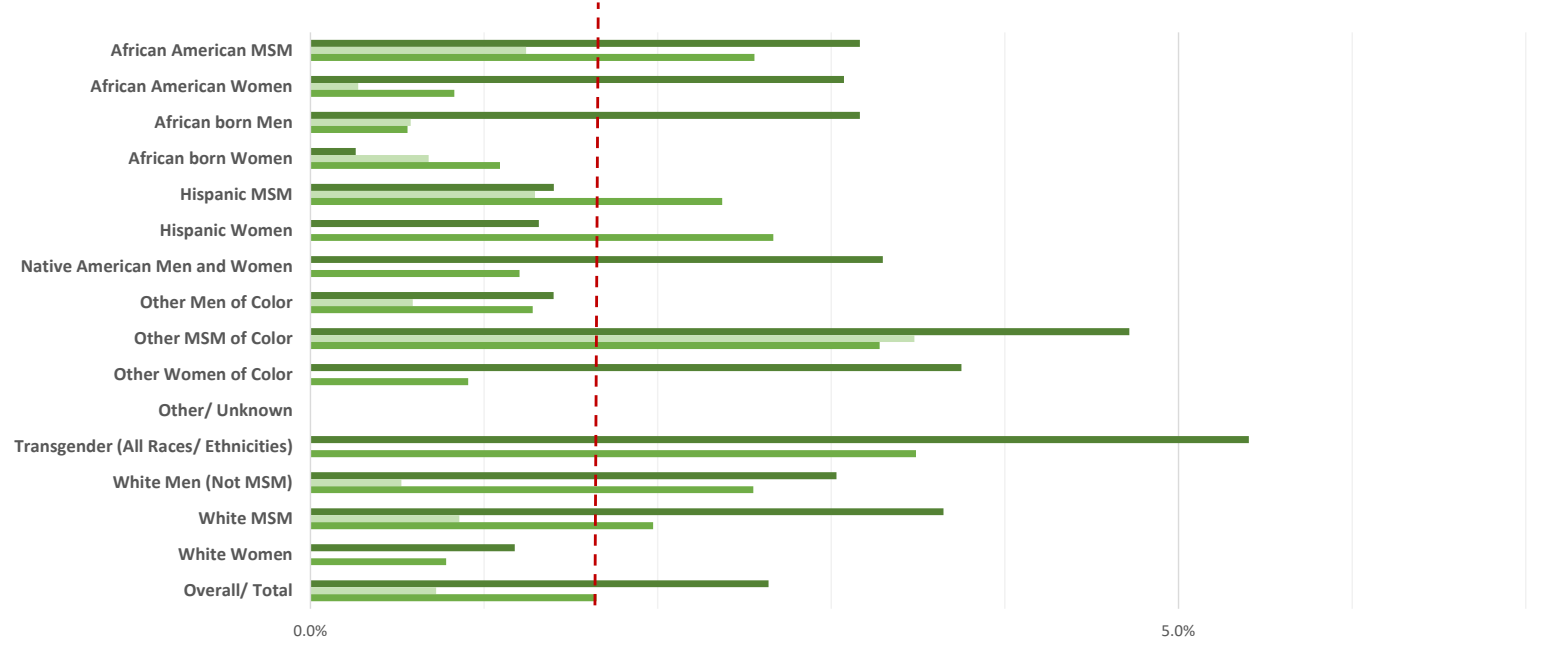
[Click here to go back to the rankings](#)

Population	FY 2015	%	FY 2016	%	FY 2017	%
African American MSM	10	9.2%	4	12.9%	9	12.3%
African American Women	11	10.1%	1	3.2%	3	4.1%
African-born Men	10	9.2%	2	6.5%	2	2.7%
African-born Women	1	0.9%	3	9.7%	5	6.8%
Hispanic MSM	3	2.8%	3	9.7%	6	8.2%
Hispanic Women	1	0.9%	0	0.0%	2	2.7%
Native American All Genders	3	2.8%	0	0.0%	1	1.4%
Other Men of Color	7	6.4%	3	9.7%	7	9.6%
Other MSM of Color	5	4.6%	4	12.9%	4	5.5%
Other Women of Color	3	2.8%	0	0.0%	1	1.4%
Other/Unknown	0	0.0%	0	0.0%	0	0.0%
Transgender (All Races/Ethnicities)	4	3.7%	0	0.0%	3	4.1%
White Men (Not MSM)	6	5.5%	1	3.2%	5	6.8%
White MSM	42	38.5%	10	32%	23	32%
White Women	3	2.8%	0	0.0%	2	2.7%
Overall/ Total	48	100%	31	100%	73	100%

This service is best known as the AIDS Line. It serves roughly 3,000 clients. Demographic information is only captured for those that receive in person assistance.



Percentage of Active Ryan White Clients Accessing Service



	Overall/ Total	White Women	White MSM	White Men (Not MSM)	Transgender (All Races/Ethnicities)	Other/Unknown	Other Women of Color	Other MSM of Color	Other Men of Color	Native American Men and Women	Hispanic Women	Hispanic MSM	African born Women	African born Men	African American Women	African American MSM
FY 2015	2.6%	1.2%	3.6%	3.0%	5.4%	0.0%	3.8%	4.7%	1.4%	3.3%	1.3%	1.4%	0.3%	3.2%	3.1%	3.2%
FY 2016	0.7%	0.0%	0.9%	0.5%	0.0%	0.0%	0.0%	3.5%	0.6%	0.0%	0.0%	1.3%	0.7%	0.6%	0.3%	1.2%
FY 2017	1.6%	0.8%	2.0%	2.6%	3.5%	0.0%	0.9%	3.3%	1.3%	1.2%	2.7%	2.4%	1.1%	0.6%	0.8%	2.6%

2010 NEEDS ASSESSMENT (n=514)	
Needed, unable to access	2%

2015 NEEDS ASSESSMENT (n=501)	
Needed, unable to access	2%

ALLOCATIONS HISTORY				
FY	Allocation	Expense	+/-	Spent
2017	143,000	143,000	0%	100%
2016	143,000	143,000	0%	100%
2015	143,000	128,226	-	90%

REBATE FUNDING		
FY	Amt	# Clients Affected
2017	117,021	*
2016	97,583	*

* Included in demographic tables/charts.

PREVIOUS RANKINGS	
COUNCIL (2016)	9
CONSUMERS (2018) *	9
Needs Assessment (2015)	12

* n = 8, not demographically representative

OTHER FUNDING	
No known sources.	

TARGETED FUNDING	
No targeted funding.	