

**Ryan White Program  
All Provider Meeting  
Centralized Eligibility Overview**

December 13, 2016

# What is Centralized Eligibility?

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- New Approach to Processing Eligibility



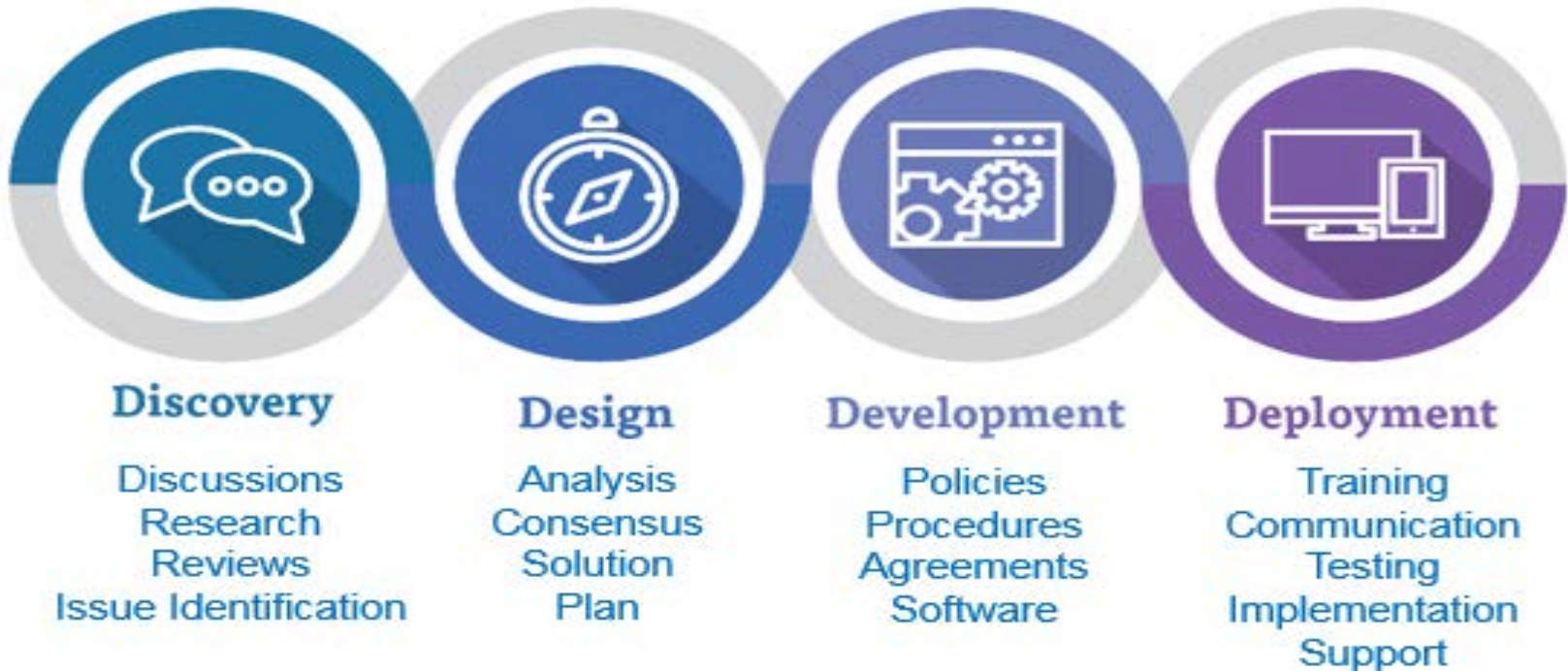
Decentralized → Shared → Centralized

- Specialization by Function
  - Increased Efficiency
  - Increased Accuracy
  - Better Client Experience
- Reduction in New Infections

# The Process

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- Initiated Formal Project
- Created Project Implementation Controls
- Interviewed Agencies, Providers, and Staff
- Engaged NASTAD Consultant
- Identified Areas for Improvement



# General Project Themes

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- HRSA Minimum Requirements vs. State/Program Requirements
- Delineation of Roles
- Eligibility vs. Intakes and/or Assessments
- Policy Clarifications
- Collaborative Approach to Resolutions
- Technology Solutioning

# What We Need From Providers

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- Continued Participation and Involvement
- Continued Support for Project
- Do Not Hesitate to Ask Questions