

Non-medical Case Management Services (Support Service)

HRSA Description: Non-Medical Case Management Services (NMCM) provide guidance and assistance in accessing medical, social, community, legal, financial, and other needed services. Non-Medical Case management services may also include assisting eligible clients to obtain access to other public and private programs for which they may be eligible, such as Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer’s Patient Assistance Programs, other state or local health care and supportive services, or health insurance Marketplace plans. This service category includes several methods of communication including face-to-face, phone contact, and any other forms of communication deemed appropriate by the RWHAP Part recipient.

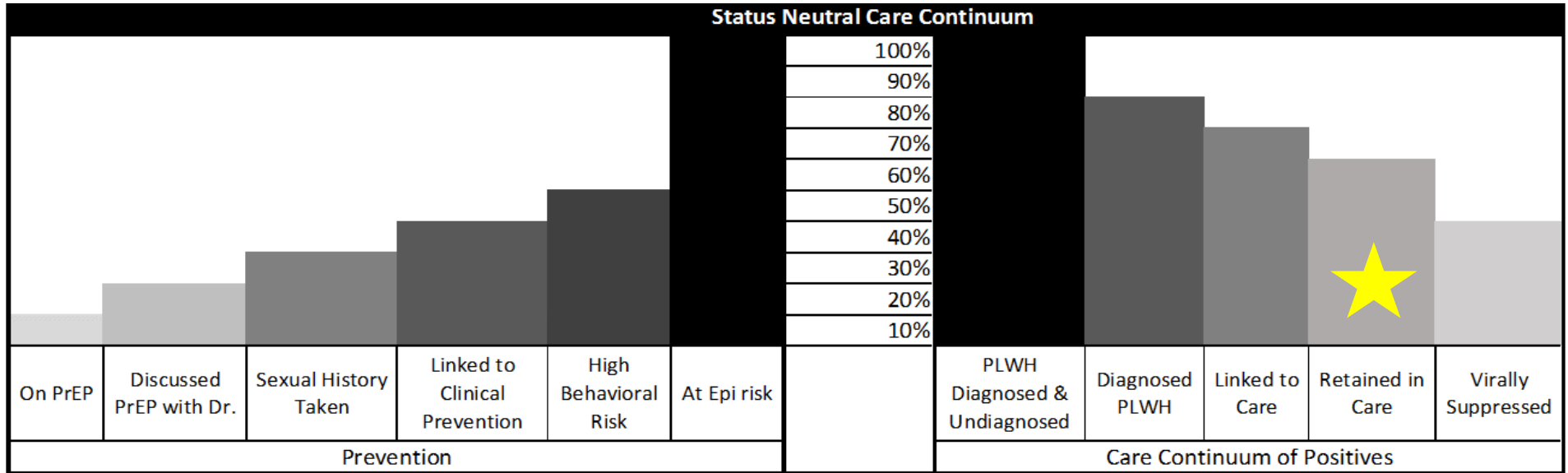
Key activities include:

- Initial assessment of service needs
- Development of a comprehensive, individualized care plan
- Continuous client monitoring to assess the efficacy of the care plan
- Re-evaluation of the care plan at least every 6 months with adaptations as necessary
- Ongoing assessment of the client’s and other key family members’ needs and personal support systems

Year	FY2015	FY2016	FY2017	FY2018	FY2019
ALLOCATIONS HISTORY					
Part A & B Allocation	108,300	108,300	108,300	108,300	108,300
Change in Allocation	---	0%	0%	0%	0%
Expenditure	108,300	108,299	108,300	108,300	TBD
Rebate Allocation		255,501	520,375	428,281	865,992
UTILIZATION HISTORY* (Parts A & B, Supplemental, Rebate and State)					
Number Served	728	469	590	976	TBD
% of MN Cases	728 / 8215 8.9%	469 / 8554 5.5%	590 / 8789 6.7%	976 / 8,981 10.9%	TBD
% of RW Clients	728 / 4113 17.7%	469 / 4317 10.9%	590 / 4480 13.2%	976 / 4,472 21.8%	TBD
PERFORMANCE MEASURES FOR RYAN WHITE CLIENTS					
Retained in Care (Form 1) †	94.5%	Not available	94.5%	94.5%	TBD
Viral Suppression ‡	90.6%	92.0%	91.2%	92.4%	TBD

† Percentage of Ryan White clients who attended at least one HIV medical appointment in a twelve-month period

‡ Percentage of Ryan White clients with a viral load documented in CAREWare who are virally suppressed



Funded providers

- Sub-Saharan African Youth and Family Services
- The Aliveness Project (including care coordination and Housing Access)
- Metropolitan Community Care
- Positive Care Center (benefits counseling and rapid access clinic)
- JustUs Health (including benefits counseling and Housing Access)
- Indigenous People’s Task Force (benefits counseling and care coordination)