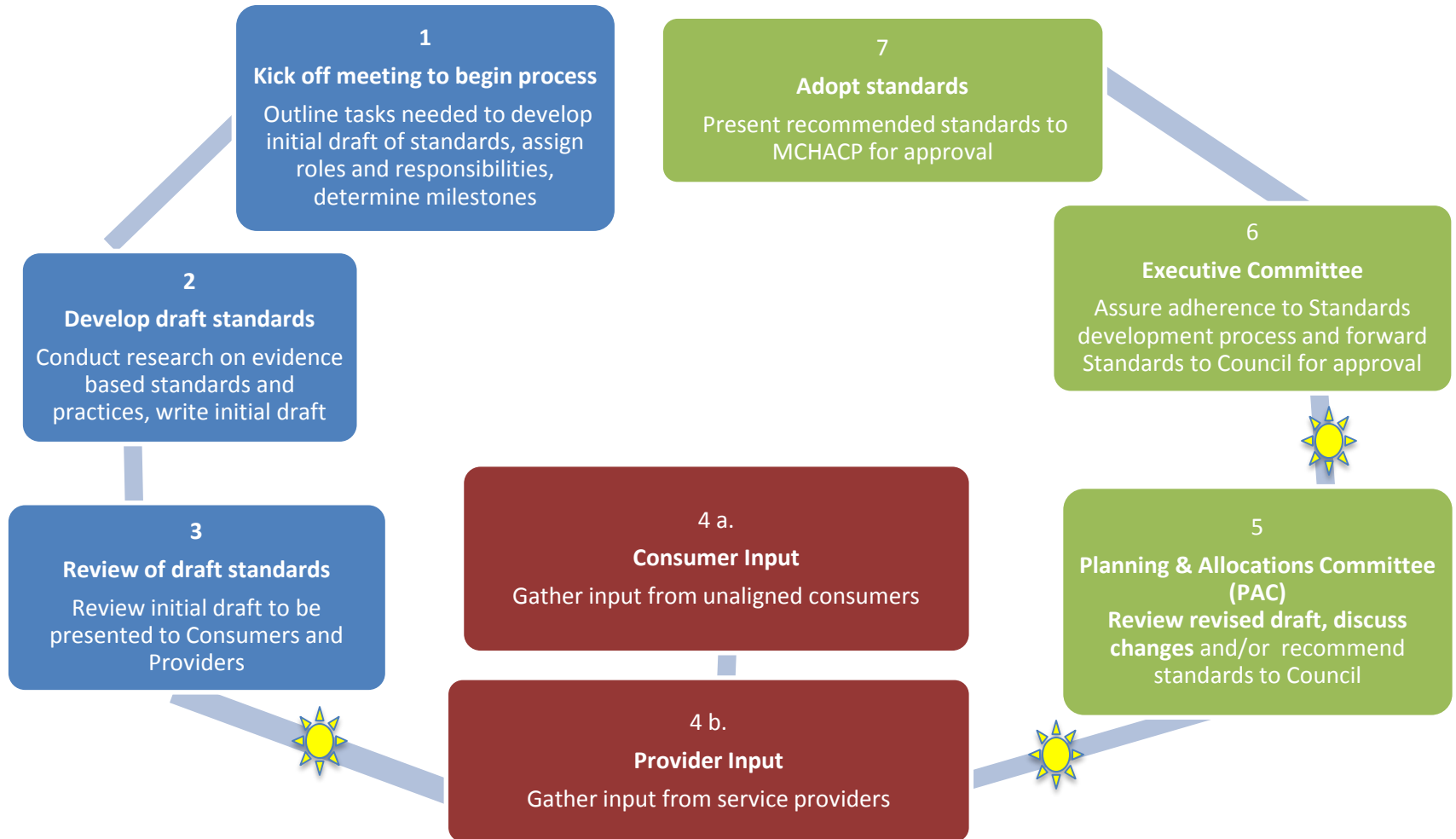


# Process to Develop or Revise Ryan White Program Standards of Care



Lead staff revises Standards based on feedback

# Ryan White Standards of Care Quality Process

## Standards Development

- Draft and get approval of evidence based Standards that define the minimum quality service for clients
- See next page for expanded process

## Communicate to Providers

- Distribute standards
- Convene meeting to review and answer ?s (if needed)
- Include in contracts

## Readiness Assessment

- Create readiness assessment tool
- Distribute to providers with timeline for completion

## Address Gaps

- Offer TA to address gaps identified by readiness assessment
- Identify TA resources
- Approve plan to address gaps

## Monitor Adherence to Standards

- Conduct client record reviews
- Provide feedback
- Require corrective action (if necessary)

