

Request additional technical assistance from HRSA/HAB to support targeted efforts (#1 pg. 1)

- Strengthen and empower the Community Voices Committee (#2 p. 1)
- Mandate minimum percentage (33.3%) consumer membership on standing committees (#3 p. 2)
- Increase the Planning Council’s success in complying with federally mandated requirements for representativeness and diversity by improving methods used for membership outreach and recruitment (#6 p. 3)
- Improve communication strategies and practices (#8 p. 3)
- Develop and implement strategies for greater nurturing and harvesting of consumer potential (#9 p. 4)
- Examine and revise service planning and delivery to adapt to the changing needs of the changing epidemic (#12 p. 5)
- Establish a “Diversity and Inclusion Working Group” (#15 p. 7)

Additional notes: The group identified these 7 ideas as interrelated and connected, and labeled this top priority grouping as “Recruit, Engage & Retain” – how to recruit consumers, how to engage them in meaningful work and need a strategy for retaining people. The group thought that if people were recruited and engaged, this would lead to retention.

- There is a need to establish trust with the community.
- Consider how we’re creating a welcoming environment for consumers/new members: are they being welcomed; what are we doing to ensure they’re comfortable and feel heard.
- Suggestion: Create orientation and education for CVC members.
- Mandating 33.3% of consumer membership on standing committees does not require amending the bylaws
- Engaging both consumers and providers are important; however, consumers are #1

- Develop and implement strategies for greater nurturing and harvesting of provider potential (#10 p. 4)

- Learn how to use Standards of Care, Quality Management and Service Delivery Directives to shape RFP and sub-recipient (provider) service agreements (#7 p. 3)

Additional notes: Discussion around Service Delivery Directives; specifically: this hasn’t happened for a number of years, may need to provide training to the Council on how to do this effectively.

- Establish a “Greater Minnesota Working Group” (#16 p. 7)

Additional notes: Question from the parking lot: Would this involve dividing/identifying different regions or areas of the state?

- Expand Consumer Access to and Comprehension of Various Data Resources (#5 p. 2)

Additional notes: This was identified as a “low hanging fruit” item (can be readily or easily completed to give the group an “easy win” to have a success and build momentum.

- Review and update new member orientation-training activities and materials as well as ongoing education-training for members (#4 p. 2)

- Consider funding pilot/demonstration projects that employ and fine-tune innovative service delivery strategies with the intent of replicating them throughout the TGA/State as appropriate (#13 p. 6)

Already completed or established items:

- Clarify and strengthen efforts to ensure that funded providers have a genuinely diverse and inclusive staffs and service delivery plans (#11 p. 5)
- Review and adjust the Council’s five-year needs assessment strategy (#14 p. 6)

Additional notes: The next long assessment is due in 2020 and the next plan will need to be submitted by end of 2021.